

CONTINUING AIRWORTHINESS MANAGEMENT OFFICE MEMO

TO: GAM AMO Dept	FROM: Technical Publication
CC: GAM AM, GAM EM	DATE: 17.01.2022
REFERENCE NO.: CAMO/MEMO/2022/03	

Dear All,

Please be informed that the Heliwise will be undergo some maintenance activities and will not be accessible as per said time and date below.

Dear Customer,

*Please be informed that a maintenance activity on Heliwise platform is scheduled for next **Wednesday 19th January at 11:00 AM UTC.***

The update will be performed on Leonardo Helicopters facilities, no actions are required by your side.

*Due to the maintenance, Heliwise servers will not be accessible from **11:00 AM UTC to 12:00 PM UTC** of the 19th January, 2022.*

For any urgency, Heliwise Offline can be used to analyze the data.

The maintenance activity aims at mitigating the LOG4J library vulnerability on the Heliwise platform.

For additional details about the implemented solution, please refer to the following link:

<https://logging.apache.org/log4j/2.x/security.html#>

Please kindly consider to forward this notification to whom is concerned.

We will remain at your disposal for any additional information.

Best Regards,

LH HUMS Support Team

Kindly adhere to the requirement accordingly.

Thank you and stay safe!



**NUR NABILLA MOHD HASNAN
TECHNICAL PUBLICATION,
CAMO DEPARTMENT,
GALAXY AEROSPACE (M) SDN. BHD.**