

To: All Engineering, CAMO Staffs & Operator.

From: CAMO Department

CC: Quality Assurance Department

Issue: 23 April 2020

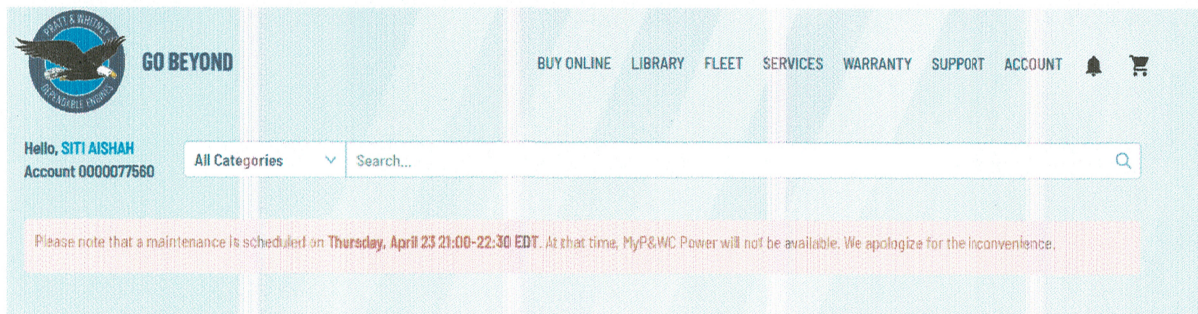
Subject: Maintenance on Pratt and Whitney Canada portal and Leonardo Helicopter portal.

Dear All,

This memo is a reminder that Pratt and Canada portal and Leonardo Helicopter portal will do a massive maintenance on their system.

Kindly refer to both of screenshot below for the effective date and time accordingly for your acknowledgement.

Pratt and Whitney Canada portal



The screenshot shows the Pratt and Whitney Canada portal website. At the top left is the Pratt & Whitney logo with the slogan "GO BEYOND". To the right are navigation links: BUY ONLINE, LIBRARY, FLEET, SERVICES, WARRANTY, SUPPORT, ACCOUNT, a notification bell icon, and a shopping cart icon. Below the navigation is a user greeting: "Hello, SITI AISHAH" and "Account 0000077560". There is a search bar with a dropdown menu set to "All Categories" and a search input field. A prominent red banner at the bottom of the screenshot contains the following text: "Please note that a maintenance is scheduled on Thursday, April 23 21:00-22:30 EDT. At that time, MyP&WC Power will not be available. We apologize for the inconvenience."

Leonardo Helicopter portal

Highlights

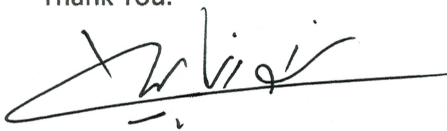


SERVICE INTERRUPTION – Sun 26th April

To inform you that a temporary service interruption on our ERP system will occur next **Sunday 26th April** from 07:30 UTC to 16:30 UTC due to an infrastructure extraordinary maintenance. This service interruption will cause also the Leonardo AW Customer Portal service interruption.

To receive any kind of information or clarification concerning this subject, please write to leonardo.mbx@leonardocompany.com.

Thank You.



A handwritten signature in black ink, appearing to read "Nur Nabilla".

Nur Nabilla Mohd Hasnan
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