

Quality Assurance Memo

To: GAM personnel

From: QA department

cc: -

Issue: 17082021-01

Re: Quality Procedure Manual issue 1 revision 01 update

Dear All,

Kindly note that QPM issue 1 revision 0 is now withdrawn from use. QPM issue 1 revision 01 dated 30 July 2021 has been issued to reflect new changes to the policy and procedure.

Main changes to the QPM are as follows:

- 1. QPM Part 2.2, Quality Audit Procedure
 - a. Amended the flow of audit procedure to suit current issuance of NCR format.
- 2. QPM Part 2.4, Quality Audit Remedial Action
 - a. Amended process flow to cater for changes to quality audit procedure
- 3. QPM part 2.9, Internal Documents Control
 - a. Added procedure for processing new and revised forms and manuals.
 - b. Amended process flow to suit current internal document control procedure.
- 4. QPM Part 2.12, Qualifications of Instructors.
 - a. Added qualification and experience requirement for basic/regulatory training instructor.

Please note that copy of QPM issue 1 revision 01 can be viewed through GAMS portal, under the publication menu.

Thank you.

Luqman Hakim bin Mohd Aroff Quality Assurance