

Quality Assurance Memo

To: GAM personnel

From: QA Department

Issue: 240805-15

Re: Dissemination of Quality Review Summary.

Dear All,

For your information, a Quality Review Meeting has been conducted on 25th of July 2024, chaired by our Chief Operation Officer and acting AM, En. Ismail Bin Sulaiman.

As discussed, Quality Review Summary should be disseminated to all GAM Personnel for their perusal and references. The summary contains the Audit Performance, NCR analysis, Vendor Management, Company Approval Issuance, and Incident Reporting for January – June 2024

With this OA, please find the Quality Review Summary for your reference. Other than that, kindly note that all data included in the document are as per 15th of July 2024. Full QRM Minute of Meeting (MoM) will be emailed to all attendees and any rising issue shall be informed to all related personnels by the attendees.

We hope that the summary can help in improving GAM's performance to become the airworthiness expert!

Thank you.

Farah Nabilah Mohd Sahadan

Quality Assurance Executive