

To: GAM personnel
From: QA Department
Issue: 240827-13
Re: **AML Application via e-CLIPSE System**

Dear All,

Please be informed that Civil Aviation Authority of Malaysia (CAAM) is in the process of migrating manual submission of Aircraft Maintenance License (AML) application into eCLIPSE (electronic CAAM Licensing Professional Services) system. As such, CAAM has selected Galaxy Aerospace (M) Sdn Bhd (GAM) as a pilot test project for the deployment of e-licensing system eCLIPSE. This test deployment will start from 01/09/2024 – 31/12/2024. CAAM target of full online will be on 1st January 2025.

This eCLIPSE currently offers:

1. Issuance of AML
2. Aircraft Type Rating Endorsement
3. Addition of License (Sub) Category
4. Removal of Limitation

During this transition process, applicants are required to submit all relevant documents via the eCLIPSE system **AND** hard copy submission to GAM Quality Assurance Department (normal process) where GAM QAM will review and verify (via eCLIPSE) before submitting electronically to CAAM for approval (Refer to Appendix 1 for the process flow of AML Application by eCLIPSE system)

Do not hesitate to contact the QA Department should you have any queries.

Thank you.

Best Regards,
Nor Shaheera Idayu
Quality Assurance Executive

Quality Assurance Memo

APPENDIX 1: FLOW PROCESS OF AML APPLICATION BY eCLIPSE SYSTEM

