



# QUALITY REVIEW MEETING

## H2 2023 (JUL – DEC 2023)

16<sup>th</sup> of February 2024

Providing Services  
which prioritize  
Quality, Client-Friendly  
&  
Comprehensive Aircraft  
Maintenance Support  
in this Region

**GALAXY**  
[www.galaxy aerospace.my](http://www.galaxy aerospace.my)



# AGENDA

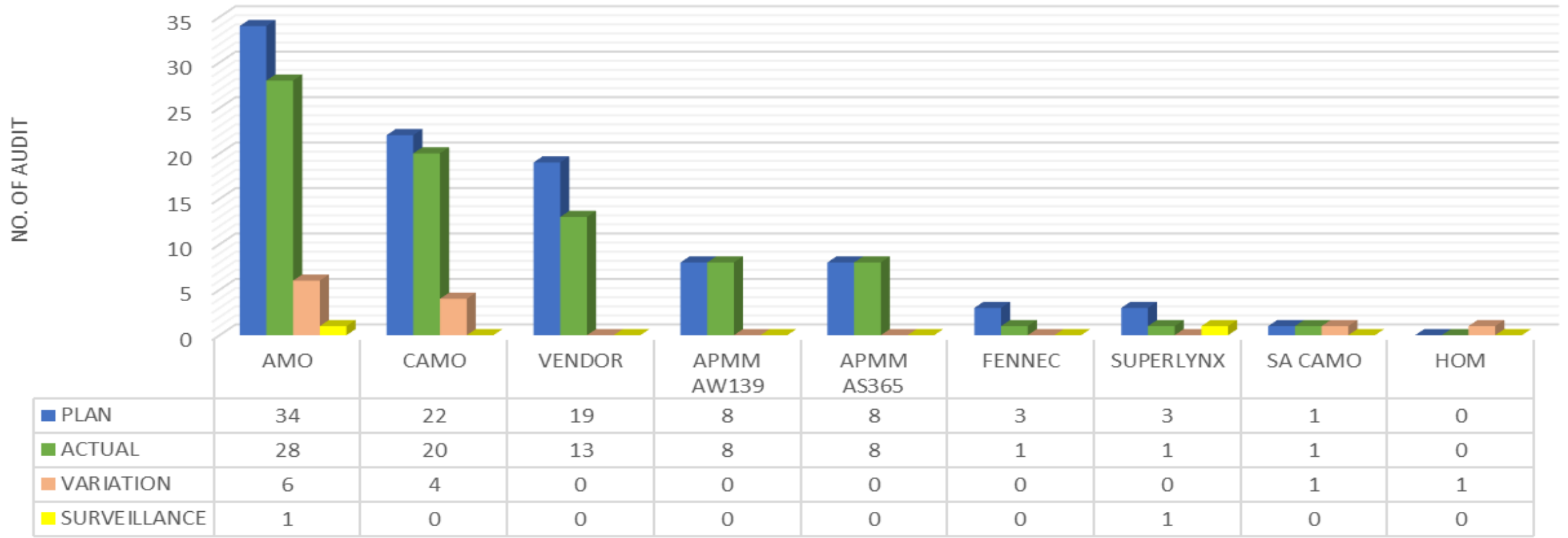
- Review Previous Meeting Minutes
- Audit Performance – Internal and Customer/Regulatory Audit
- Incident/Accident Reporting
- Other Matters

# MEETING MINUTES

## QRM MEETING MINUTES 17TH AUG 2023

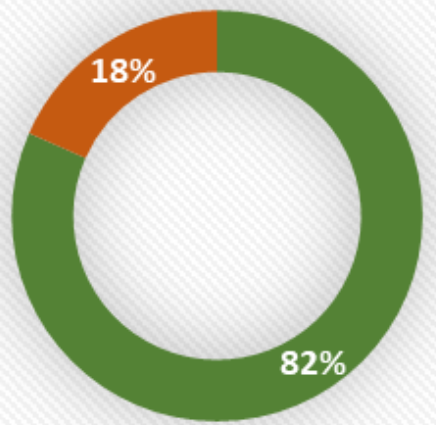
# AUDIT PERFORMANCE

Internal Audit by Category (Jan-Dec 2023)



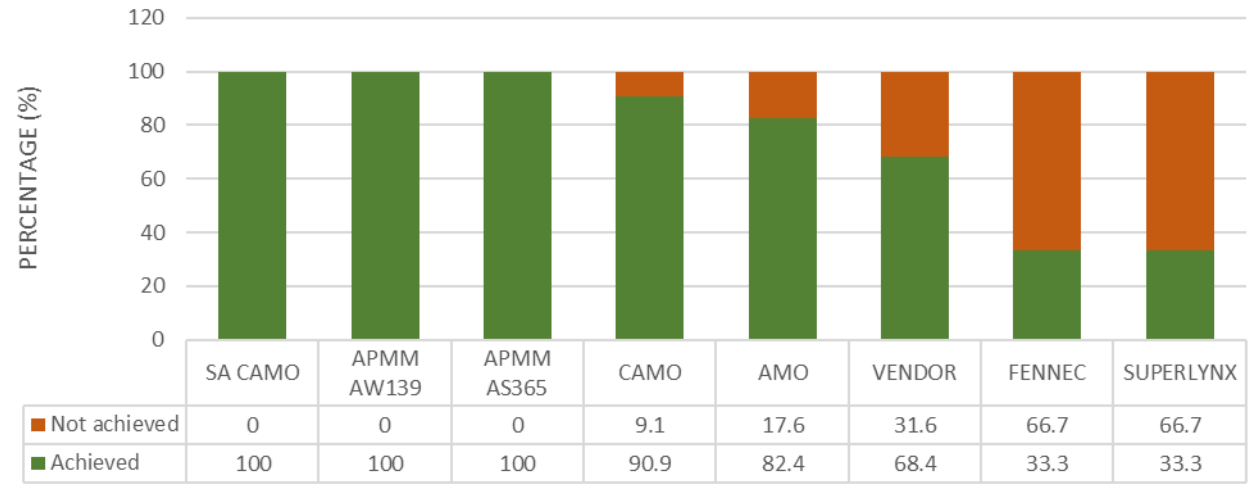
# AUDIT PERFORMANCE

## Percentage of Internal Audit Carried Out in 2023



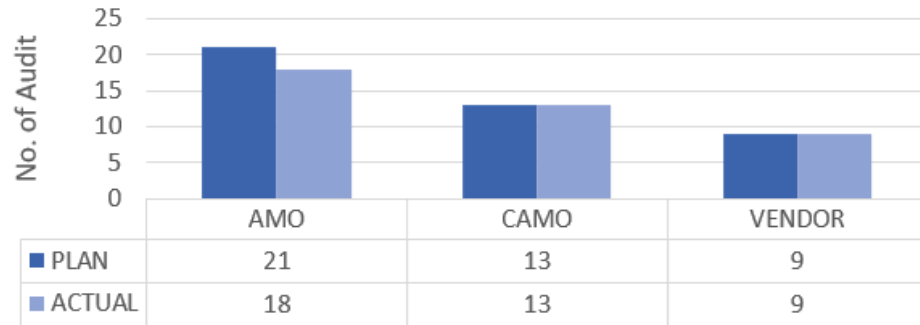
■ ACHIEVED ■ NOT ACHIEVED

### Percentage of Internal Audit Carried Out in 2023 (By Category)

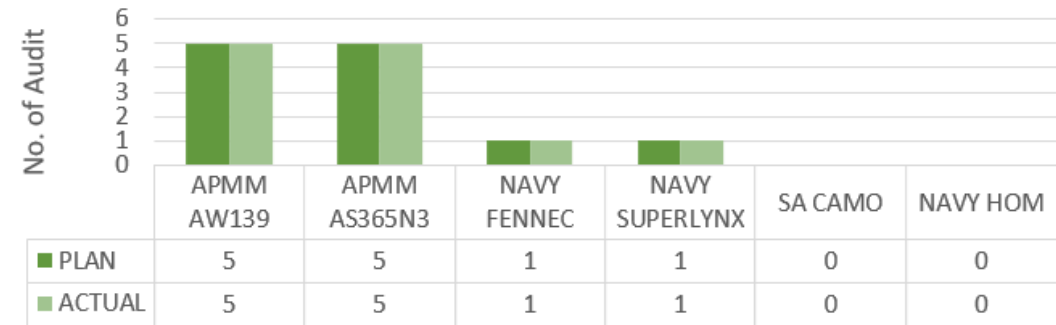


# AUDIT PERFORMANCE

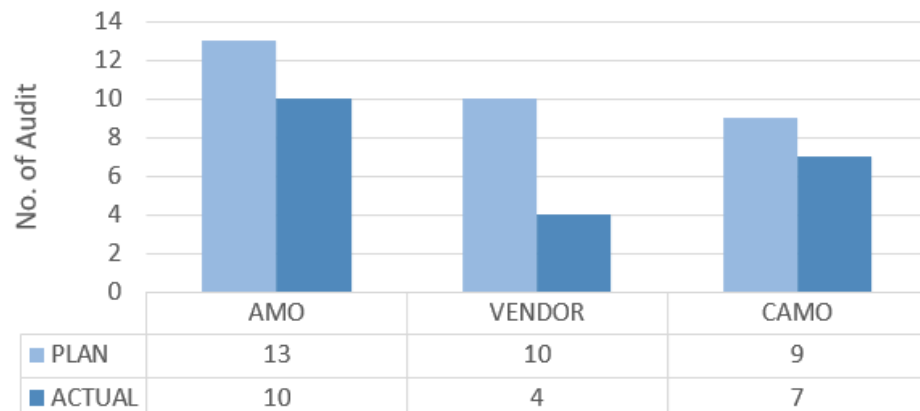
Plan and Actual Internal Audit Carried out for H1 (Civil)



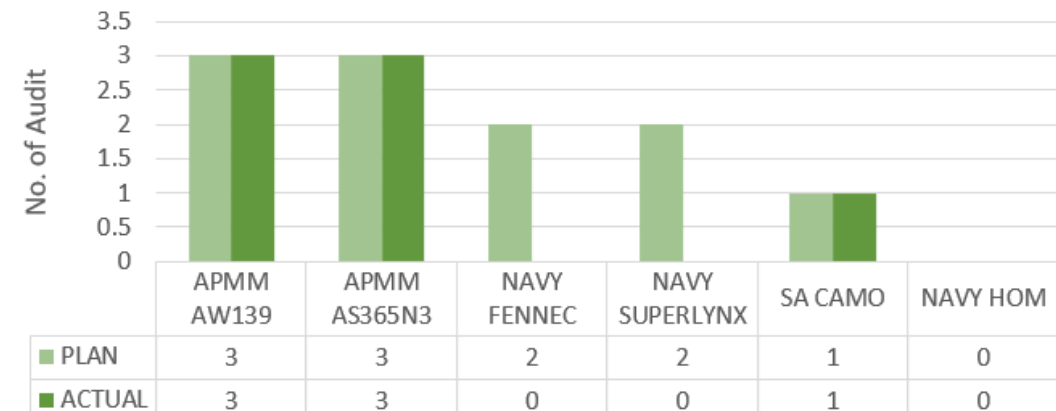
Plan and Actual Internal Audit Carried out For H1 (State)



Plan and Actual Internal Audit Carried out for H2 (Civil)



Plan and Actual Internal Audit Carried out for H2 (State)



Note: Data as of 19 Jan 2024

# AUDIT PERFORMANCE

## AMO

NO	AREA	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
<b>PART 145 - AMO</b>													
1	Warehouse Logistic	18						12 & 13					
2	GAM PGU Subang (AW139)		15&16										
3	GAM MIAT	10&11											
4	JBPM Bertam					31	1						
5	GAM PGU Subang (KA B300)			13&14									
6	Component Workshop - C5					15							
7	Component Workshop - C6					16							
8	Tool Store - MIAT	16						10 & 11					
9	Safety Management System								14				
10	Quality Assurance AMO						26						
11	GAM PGU Kota Kinabalu (GAM)											29	
12	GAM PGU Kota Kinabalu (ICP)											28-30	
13	GAM PGU Kuching								1				
14	GAM PGU Ipoh											23	
15	GAM PGU Subang (ICP)											24	
16	GAM JBPM Miri												
17	GAM Langkawi												
<b>PRODUCT AUDIT - AMO</b>													
1	Airbus Helicopters EC120B	12											
2	Leonardo S.p.A A109E							14					
3	Robinson R44 Series				5 & 6								
4	Bell Textron 429												
5	Airbus Helicopters AS355 Series												
6	Airbus Helicopters AS365N3												
7	Leonardo S.p.A AW189				5 & 6								
8	Textron Beechcraft King Air B300									8			
9	Robinson R66									13			
10	Airbus Helicopters AS350 Series									15			
11	Textron 172											23	
12	Textron 208											28-30	
13	Pilatus PC-6												
14	Leonardo S.p.A AW139											24	
15	Airbus Helicopters EC155 Series							20					

### Audit not carried out (H1)

Audit not carried out	Reason
Bell Textron 429	
Airbus Helicopters AS355 Series	NIL Aircraft Maintenance Activity
Airbus Helicopters AS365N3	

### Audit not carried out (H2)

Audit not carried out	Reason
GAM JBPM Miri	NIL GAM Activity
GAM Langkawi	
Pilatus PC-6	No operation

Note: Data as of 19 Jan 2024



# AUDIT PERFORMANCE

## CAMO

NO	AREA	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
<b>PART M - CAMO</b>													
1	Organisation	17 & 19											
2	Technical Services		16										
3	Technical Publication			17									
4	Records				14								
5	CAMO Planning					17							
6	Airworthiness Review Staff						22						
7	CAMO – Quality Monitoring										24		
8	Contracted AMO - Mycopter Aviation Services												
9	Mass and Balance Program									12			
<b>PRODUCT AUDIT - CAMO</b>													
1	PGU B300	12 & 13											
2	JAG R66	31	1										
3	YTL AW139		21										
4	GAS EC155B			14 & 17									
5	JBPM AW189				11								
6	PGU AW139					11 & 15							
7	9M-JPM AW139							06 & 10					
8	JBPM AW139							12 & 13					
9	PGU ICP (208, 172, PC6)								30 & 6 Sept 23				
10	GAS/HFA EC120B									14			
11	JBPM A109E										19		
12	TUAH R44II												
13	9M-SAAS AW139										20		

Audit not carried out	Reason
Contracted AMO-Mycopter Aviation Services	Contracted AMO removed from revised CAME due to CAMO contract expired
TUAH R44II	NIL aircraft under GAM CAMO

Note: Data as of 19 Jan 2024



# AUDIT PERFORMANCE

## DGTA – APMM AW139 & APMM AS365N3

NO	AREA	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
<b>AMO APMM AW139</b>													
1	Tool, Equipment	25											
2	Maintenance Certification		15										
3	Modification, Weight and Balance			22									
4	Publications, Instructions, Orders and Data					12							
5	Maintenance and Production Planning						15						
1	Maintenance Records and Documentation								8&9				
2	Personnel Requirements									19			
3	Facilities & Independent Maintenance Inspection												7&8

NO	AREA	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
<b>AMO APMM AS365N3</b>													
1	Maintenance Records and Documentation	25											
2	Personnel Requirements		15										
3	Warehouse and logistic			22									
4	Facilities					15							
5	Independent Maintenance Inspection						16						
1	Aeronautical Products							13					
2	Maintenance Certification								29				
3	Publications, Instructions, Orders and Data & Planning												20

Note: Data as of 19 Jan 2024

# AUDIT PERFORMANCE

## DGTA – NAVY SUPERLYNX AND APMM AS555N

NO	AREA	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
<b>AMO FENNEC AS555N</b>													
1	Maintenance Organisation Structure & Personnel Requirement			13									
1	Regulation 4 APPROVED MAINTENANCE ORGANISATIONS (AMO)												
2	Regulation 5 AIRCRAFT MAINTENANCE AND MANAGEMENT PROCEDURES												

NO	AREA	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
<b>AMO SUPER LYNX MK100</b>													
1	Maintenance Organisation Structure & Personnel Requirement			20									
1	Regulation 4 APPROVED MAINTENANCE ORGANISATIONS (AMO)												
2	Regulation 5 AIRCRAFT MAINTENANCE AND MANAGEMENT PROCEDURES												

Area	Scope of Audit	REMARKS
1. Amo Fennec AS555N	1. Regulation 4- Approved Maintenance Organisations (AMO)	DGTA Surveillance Audit carried out on planned date
2. Amo Super Lynx MK100	2. Regulation 5- Aircraft Maintenance and Management Procedures	

# AUDIT PERFORMANCE

## DGTA – CAMO

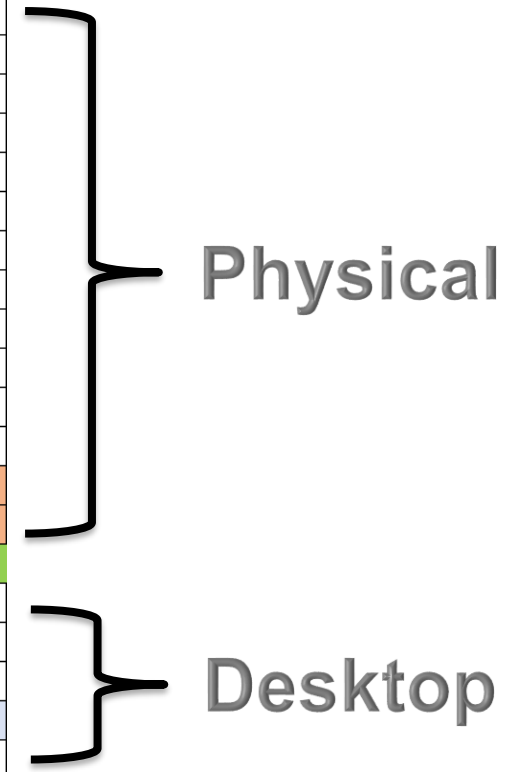
NO	AREA	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
<b>CAMO MMEA</b>													
1	Technical Record & Publication												
2	Maintenance Planning & Personnel												
3	Reability												
4	Weight and Balance, Modification												<b>27</b>

*\*Malaysian State Technical Airworthiness Authority certifies Galaxy Aerospace (M) Sdn. Bhd. as a Continuing Airworthiness Management Organisation in compliance with Part 1 of MSTAR-M on 15 September 2023*

# AUDIT PERFORMANCE

## VENDOR

NO	AREA	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
<b>VENDOR</b>													
1	Metrolab Calibration Sdn Bhd	19											
2	Micro Precision Calibration Sdn Bhd						2						
3	Sendi Mahir Sdn Bhd			2									
4	Obsnap Calibration Sdn Bhd					30							
5	HRD Aero Systems Sdn Bhd			20									
6	Trescal (Malaysia) Sdn Bhd							4					
7	Epic Aero Sdn Bhd		21										
8	Destini Avia Technique												
9	Global Component Asia Sdn Bhd										4		
10	Micro Precision Instrument Calibration Sdn Bhd												
11	Express Calibration Service												
12	Vas Aero Malaysia Sdn Bhd												
13	Hornbill Skyways Sdn Bhd (Kuching)												
14	EGV Aero Sdn Bhd												
<b>VENDOR</b>													
1	Jackson Aircraft Weighing System LLC											25	
2	Vibrotech Aviation (Aces Systems Int. Pte Ltd)	26											
3	Leonardo Malaysia Sdn Bhd										26		
4	Pratt & Whitney Canada (SEA) Pte Ltd												12
5	Telephonics Corporation					11							



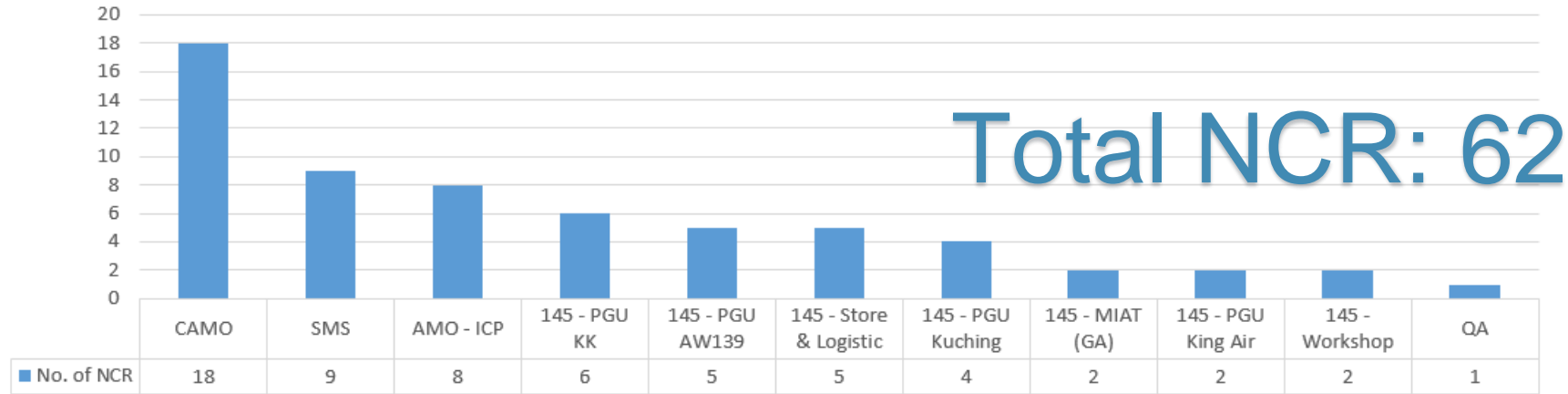
Audit not carried out	Reason
Micro Precision Instrument Calibration Sdn. Bhd.	Inactive. Have not been used for a long time
Vas Aero Malaysia Sdn. Bhd.	Inactive. Have not been used for a long time
Hornbill Skyways Sdn. Bhd (Kuching)	GAM only loan tool from the vendor
EGV Aero Sdn. Bhd.	GAM only purchase spares from the vendor

Note: Data as of 19 Jan 2024

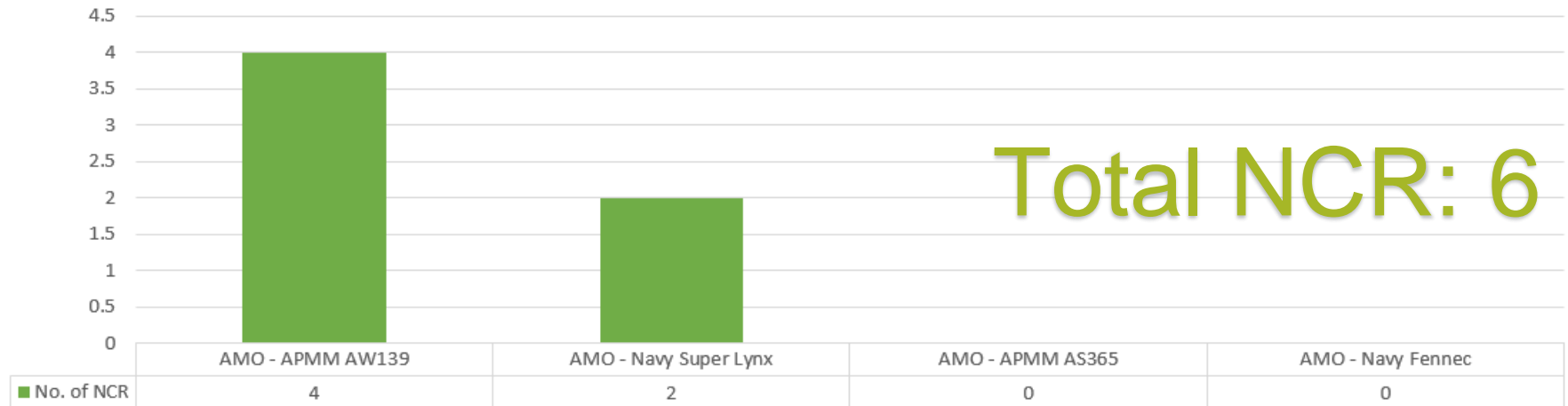
# AUDIT PERFORMANCE

## NCR ANALYSIS – NO. OF NCR RAISED IN H2 (JULY – DECEMBER 2023)

No. of NCR raised in H2 (July - December 2023) - CIVIL



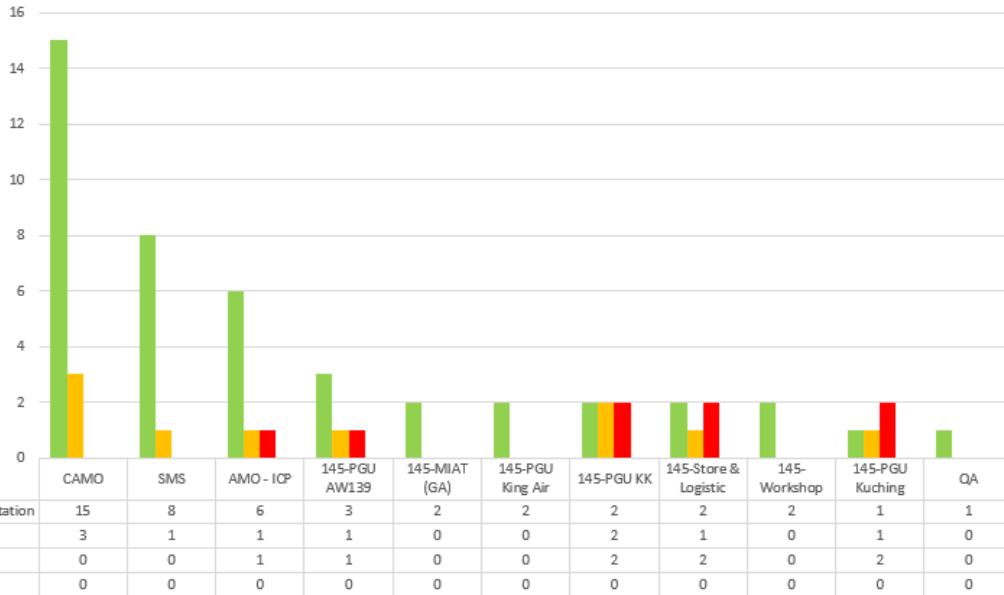
No. of NCR raised in H2 (July - December 2023) - STATE



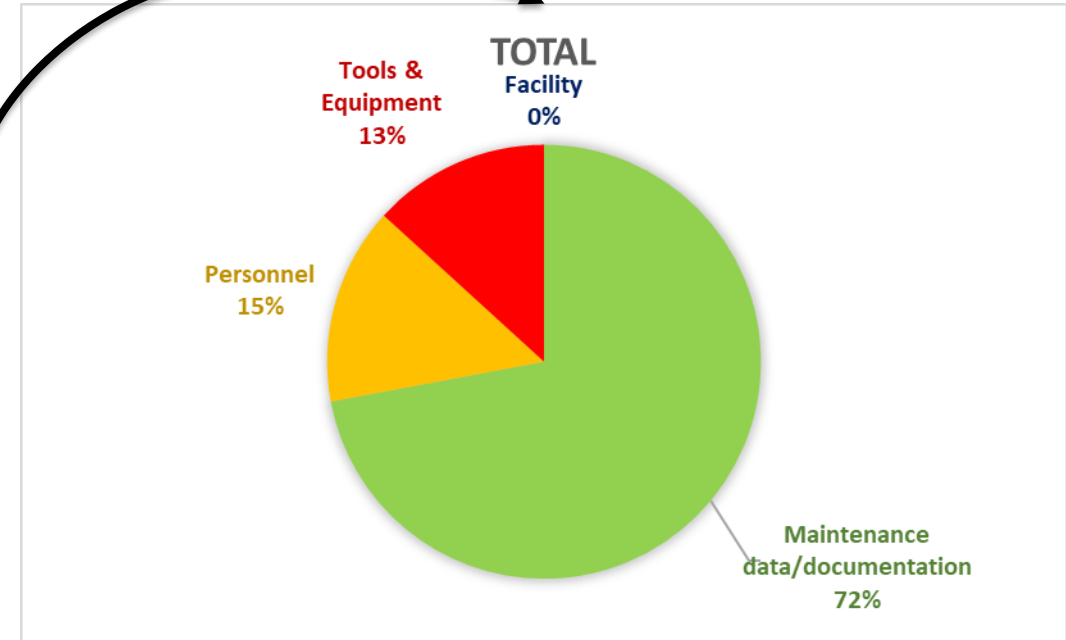
# AUDIT PERFORMANCE

## NCR ANALYSIS FOR H2 (JULY – DECEMBER 2023) BY AREA

Number of NCR raised by area in H2 (July - December 2023) - CIVIL



Number of NCR raised by area in H2 (July - December 2023) - STATE

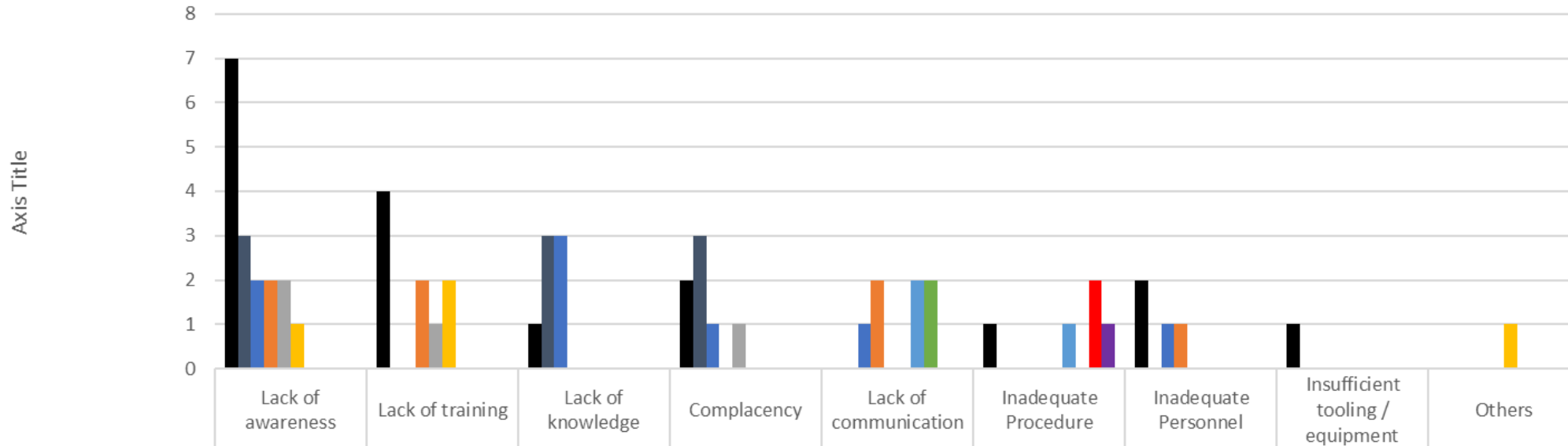


Percentage (%) of NCR raised based on its area.

# AUDIT PERFORMANCE

## NCR ANALYSIS FOR H2 (JULY – DECEMBER 2023) BY ROOT CAUSE

Number of NCR raised by root cause in H2 (July - December 2023) - CIVIL

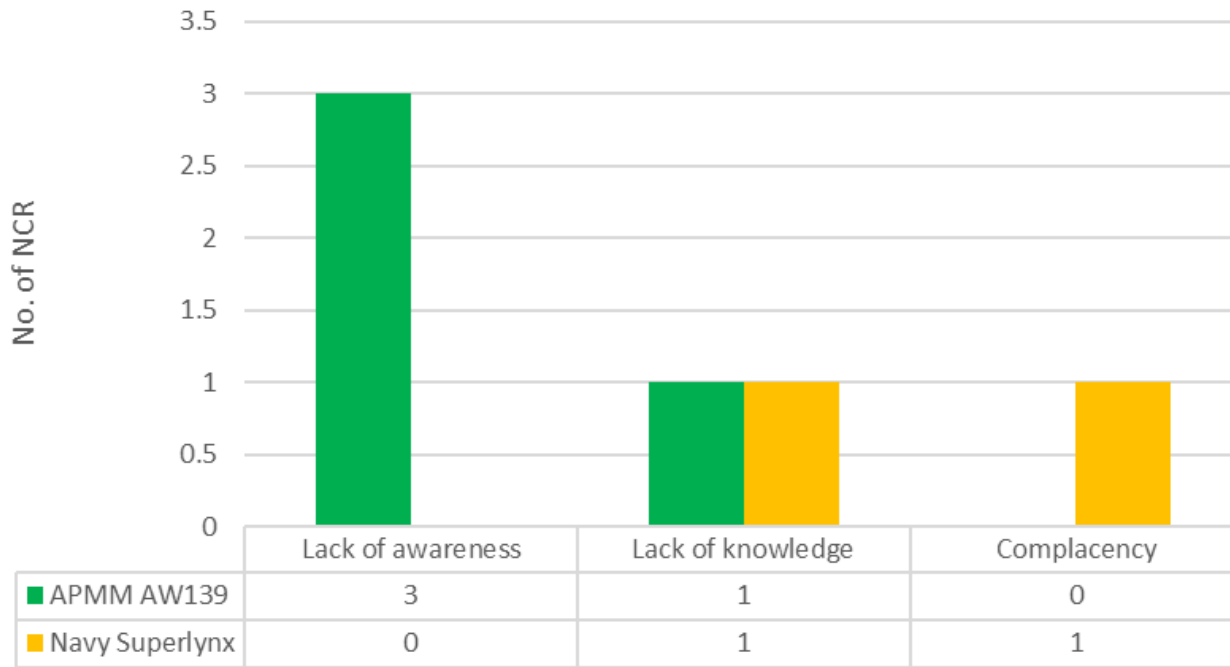


Axis Title	Lack of awareness	Lack of training	Lack of knowledge	Complacency	Lack of communication	Inadequate Procedure	Inadequate Personnel	Insufficient tooling / equipment	Others
■ CAMO	7	4	1	2	0	1	2	1	0
■ SMS	3	0	3	3	0	0	0	0	0
■ AMO-ICP	2	0	3	1	1	0	1	0	0
■ 145-PGU KK	2	2	0	0	2	0	1	0	0
■ 145-PGU Kuching	2	1	0	1	0	0	0	0	0
■ 145-Store & Logistic	1	2	0	0	0	0	0	0	1
■ 145-MIAT (GA)	0	0	0	0	2	1	0	0	0
■ 145-PGU King Air	0	0	0	0	2	0	0	0	0
■ 145-Workshop	0	0	0	0	0	2	0	0	0
■ QA	0	0	0	0	0	1	0	0	0

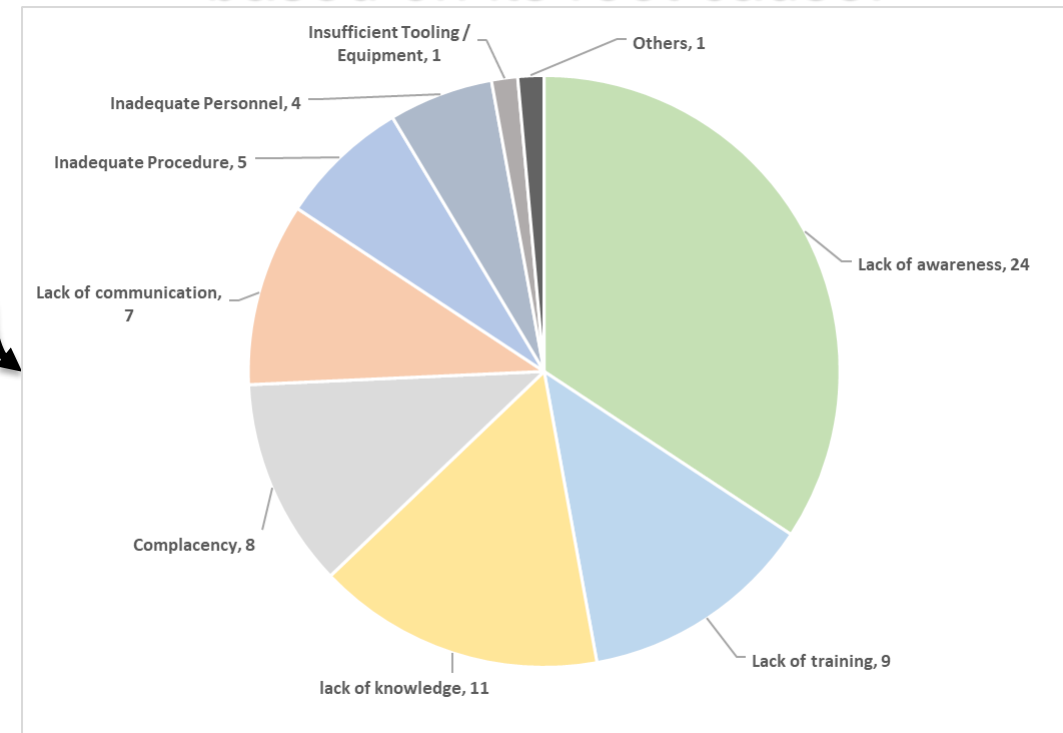
# AUDIT PERFORMANCE

## NCR ANALYSIS FOR H2 (JULY – DECEMBER 2023) BY ROOT CAUSE -cont.

Number of NCR raised by root cause in H2 (July - December 2023) - STATE



Percentage (%) of NCR raised based on its root cause.





# AUDIT PERFORMANCE

**TOTAL OF NCR RAISED ON JAN – JUN (H1) 2023 = 88**

**74**  
**CLOSED**

**14**  
**OPEN**

**TOTAL OF NCR RAISED ON JUL – DEC (H2) 2023 = 68**

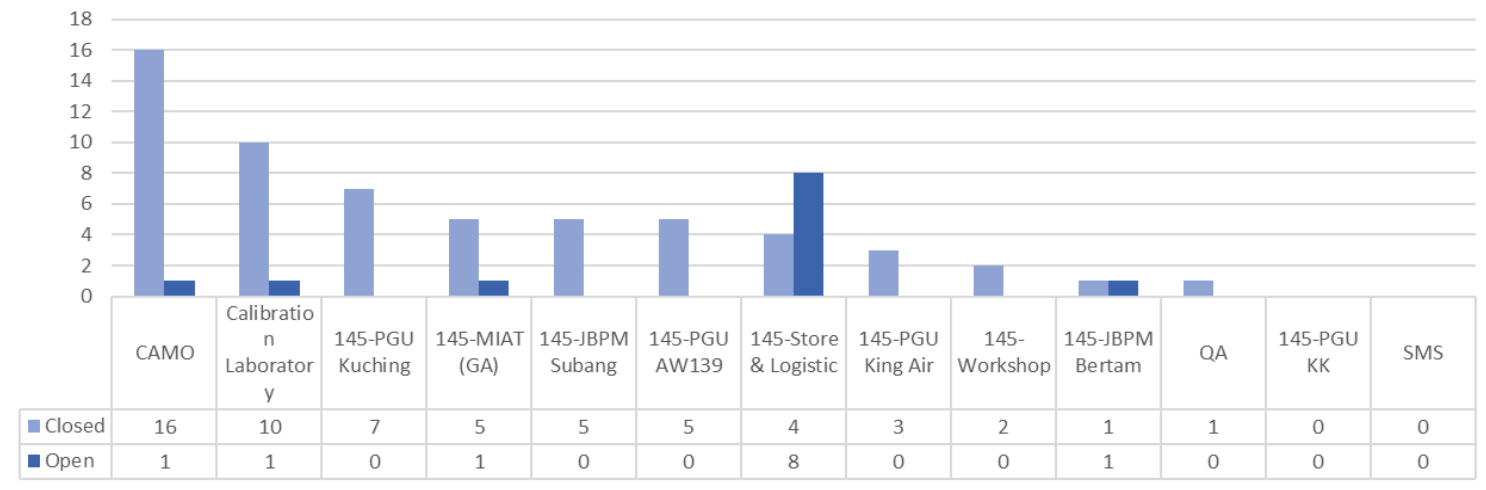
**43**  
**CLOSED**

**25**  
**OPEN**

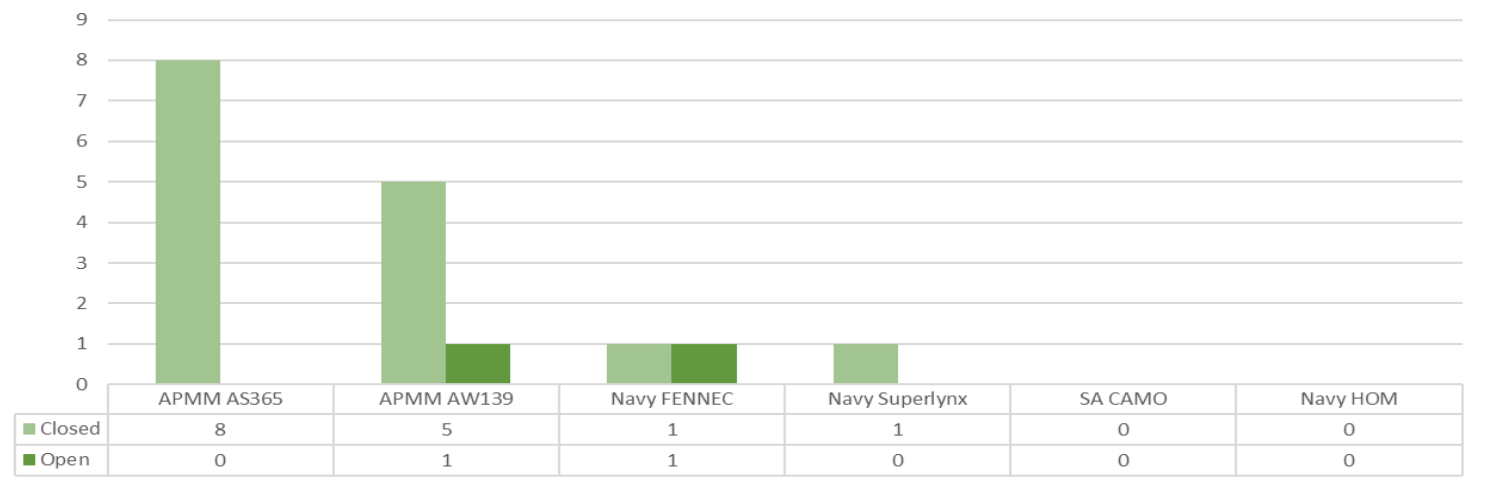
# AUDIT PERFORMANCE

## COMPARISON OF NCR

No. of NCR open/closed in H1 (January - June 2023)



No. of NCR open/closed in H1 (January - June 2023)

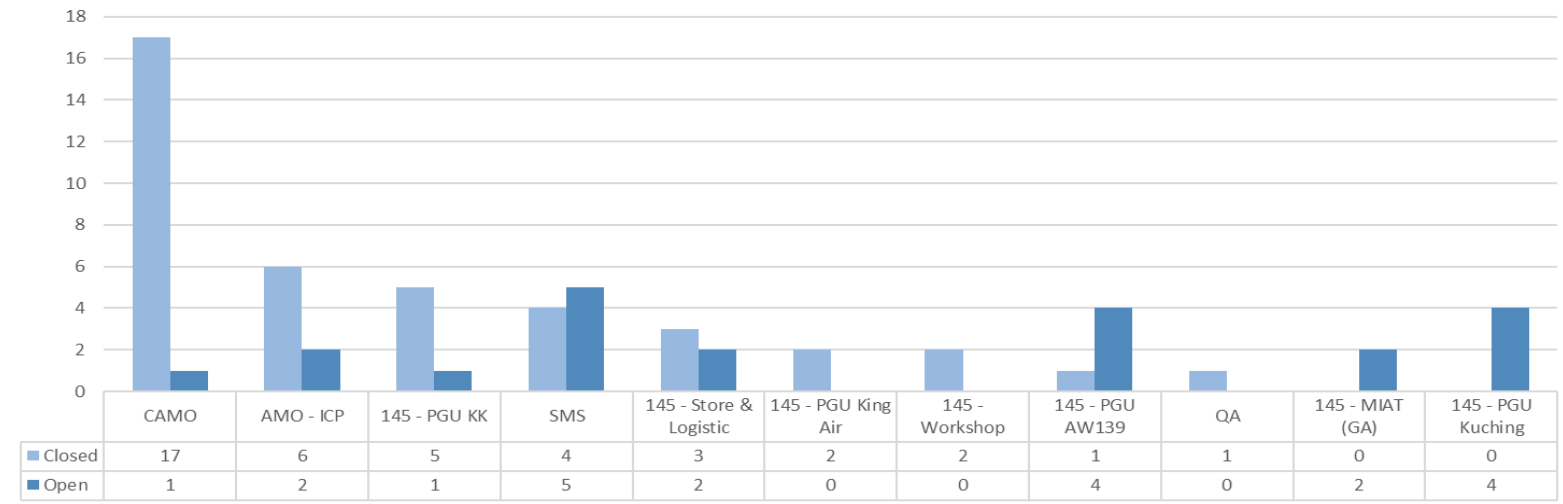


Note: Data as of 19 Jan 2024

# AUDIT PERFORMANCE

## COMPARISON OF NCR

No. of NCR open/closed in H2 (July - December 2023)



No. of NCR open/closed in H2 (July - December 2023)



Note: Data as of 19 Jan 2024

# AUDIT PERFORMANCE

## OPEN NCR H1 (JAN-JUN 2023)

AUDIT REPORT NO	NCR NO	AUDIT AREA	AUDIT DATE	ISSUE DATE	FINDING	STATUS
IAR-2023/007	02	145 - Store & Logistic	18/1/2023	31/1/2023	<p>Acceptance Report (GAM/E-003 Rev 2) has preprint statement as below:  <i>"Certifies that the parts stated above have been inspected free from transit defect, complete with necessity documentation, conforms to PO/WO and complied with MOE 2.2, CAAM AN 29 and RSQCM 4.10 procedures and considered fit for fitment on aircraft with certificate of Airworthiness".</i></p> <p>However, CAAM AN29 has been cancelled by CAAM. CAD 8204 CAAM PART 21 SUBPART K PARTS AND APPLIANCES shall be referred to conduct acceptance of component.</p>	Auditee shall revise the preprint statement according to the latest CAD 8206
IAR-2023/007	03	145 - Store & Logistic	18/1/2023	31/1/2023	EPM 3-03 ISSUANCE OF AIRCRAFT COMPONENT AND MATERIAL FROM WAREHOUSE has not stated the procedure of acknowledgment of received item such as Delivery Order to be kept in the records.	Auditee shall provide objective evidence
IAR-2023/007	04	145 - Store & Logistic	18/1/2023	31/1/2023	In the EPM 3-03 also does not lay down the procedure of Logistic Officer to deliver an item or a material to location that are away from Subang. Requirement states in CAGM 8601 Chapter 6.6.3 (c) verify that items are received in the appropriate package in respect of the type of the component: e.g. correct ATA 300 or electrostatic sensitive devices packaging, when necessary	Auditee shall include propose draft procedure

# AUDIT PERFORMANCE

## OPEN NCR H1 (JAN-JUN 2023)

AUDIT REPORT NO	NCR NO	AUDIT AREA	AUDIT DATE	ISSUE DATE	FINDING	STATUS
IAR-2023/004	01	AMO - Others	16/1/2023	8/2/2023	a)Tool storekeeper (GSE), Mr.Fendi did not attend mandatory training courses (MOE, SMS, HF, RSQCM, TPM, EPM) while Mr.Najman has incomplete compulsory training courses (RSQCM, TPM, EPM ) respectively. b)Tool storekeepers (Mr.Hadi, Ms.Izza, and Ms.Haidah) have no objective evidence to show that they had undergone MOE and EPM training. During the interviewers, apparently, they were not conversant with the procedures related to their job scope	Auditee shall attach the updated/current personnel training record respectively
IAR-2023/004	03	AMO - Others	16/1/2023	8/2/2023	For tool loans out to other bases, the loaner must register in Out of Base Tool Control Record (ref: GAM/E-043) meanwhile it was found the record was not consistently completed	Auditee shall respond by providing new corrective/preventive actions
IAR-2023/004	06	AMO - Others	16/1/2023	8/2/2023	Acceptance of Petroleum Oil and Lubrication (POL) material received from GAM Warehouse will be registered in the Tool Master List (ref: GAM/E-016) for record and monitoring purposes, meanwhile, it was found the POL received was not registered in Tool Master List (GAM/E-016)	Awaiting EPM update
IAR-2023/004	07	AMO - Others	16/1/2023	8/2/2023	POL issuance to the user must be registered in the POL Control Record (ref: GAM/E-044) however, the form was not used. Tool Keeper used his own template to monitor bi-weekly	Auditee shall add form into EPM
IAR-2023/004	08	AMO - Others	16/1/2023	8/2/2023	During an observation on EPM 2-03 Para 8.3, the reference of Tools and Equipment Acceptance Check form (ref: GAM/E-024A) contradicted to Para 7.3 Documentation	Awaiting EPM update

# AUDIT PERFORMANCE

## OPEN NCR H1 (JAN-JUN 2023)

AUDIT REPORT NO	NCR NO	AUDIT AREA	AUDIT DATE	ISSUE DATE	FINDING	STATUS
IAR_2023/017	04	CAMO	21/2/2023	8/3/2023	9M-YTL AJL NO #1601 sampled, Correction made on the AJL however, correction was not signed (initial), only stamp and correction date was entered	Auditee shall provide new CAN revision (Including input from AMO/Operator before finalizing the CAN)
IAR-2023/028	02	145 - MIAT (GA)	6/4/2023	19/6/2023	(1) Personnel file for En Syafrul Yamani was not available during the audit. (2) Few personnel file were sampled and found some of the training were due. Refer Supporting Document 1.	Auditee shall provide updated training record as mentioned in the preventive action
IAR-2023/040	06	AMO - Others	18/5/2023	8/6/2023	GAM did not subscribe to the documents listed below: (a)ISO 6789-2:2017 – Assembly tools for screws and nuts; (b)ISO 1966-173 – Crimped Joints for Aircraft; (c)ASME B89.1.14-2018 – Callipers; and (d)ASME B89.1.13-2013 – Micrometres. Moreover, there is no means of controlling all the maintenance data.	Auditee shall provide: a) Proper root cause b) Evidence of standard references subscription c) Evidence of controlling all the maintenance data
IAR-2023/042	01	145 - JBPM Bertam	31/5/2023	19/6/2023	The ambient lighting was in poor condition during a certain period of daylight. Right side hangar facing forward area designated to perform schedule maintenance was affected by the lighting. Approximate 40% of the hangar overhead bulb was blown and will affect the ambient light during maintenance performed.	Accepted by Auditor. Pending NCR follow-up and Closure

# AUDIT PERFORMANCE

## OPEN NCR H1 (JAN-JUN 2023)

AUDIT REPORT NO	NCR NO	AUDIT AREA	AUDIT DATE	ISSUE DATE	FINDING	STATUS
IAR-2023/045	01	AMO - APMM AW139	15/6/2023	3/7/2023	Production planning roles function in Engineering Procedure Manual Issue 1 Rev 7 has inadequate procedure on the task procedures. This may lead to inconsistency in procedure implementation.	Auditee shall provide Internal Publication incorporated with propose procedure
IAR-2023/021	02	AMO - Navy FENNEC	13/3/2023	30/11/2023	MMP Part 4.4.2 Para 3 was not updated with actual manpower allocated with the total strength available	Accepted by Auditor. Pending NCR follow-up and Closure

# AUDIT PERFORMANCE

## OPEN NCR H2 (Jul-Dec 2023)

AUDIT REPORT NO	NCR NO	AUDIT AREA	AUDIT DATE	ISSUE DATE	FINDING	STATUS
IAR-2023/049	02	CAMO	6/7/2023	3/8/2023	<p>Review of the sampled 9M-PMD Aircraft Journey Log found discrepancy require correction</p> <ol style="list-style-type: none"> <li>1. AJL #03850 - Incomplete stamp on the Rectification column by LAE</li> <li>2. AJL #05402 -               <ol style="list-style-type: none"> <li>a. Pilot pre-flight/turn around (time) column was not filled.</li> <li>b. Incorrect info entered in (FROM/TO) column</li> </ol> </li> <li>3. AJL #05408 - Information on OPS MTOW &gt;6400kg column was not strike off as there was Nil flight on the date.</li> </ol>	Auditee shall provide evidence of pilot briefing.
IAR-2023/050	01	AMO - Others	11/7/2023	30/8/2023	<ol style="list-style-type: none"> <li>(1)The tool storekeeper use POL list (GAM/E-066) which contradicted with statement in Para 8.3 of EPM Part 2-02 (GAM/E-016).</li> <li>(2)Sample POL List MIAT Cabinet 1 dated 07/07/2023, found several items had reached the expiry date. Refer Supporting Documents.</li> <li>(3)No evidence of review expiry date of material on a bi-weekly basis.</li> </ol>	Awaiting for EPM amendment
IAR-2023/050	03	AMO - Others	11/7/2023	30/8/2023	No evidence of auditee adheres to fabricated tool procedure for tool ID No. STF 056 and STF 109.	Awaiting for NCR follow-up and closure
IAR-2023/058	01	145 - PGU Kuching	2/8/2023	16/8/2023	Mandatory training such as Human factor training were not attended as stipulated in MOE Part 3.13.2 and training of Company procedure such as MOE and EPM, where the Planner shall be properly train to meet the requirement of MOE part 3.15.2 Para 2. c)	Awaiting for NCR follow-up and closure



# AUDIT PERFORMANCE

## OPEN NCR H2 (Jul-Dec 2023)

AUDIT REPORT NO	NCR NO	AUDIT AREA	AUDIT DATE	ISSUE DATE	FINDING	STATUS
IAR-2023/058	02	145 - PGU Kuching	2/8/2023	16/8/2023	Wire Crimp tools with an ID number G6341 was found not calibrated. The OEM data sheet has stated under care of tool "This is a precision hand crimping tool and should be handled as such" refer attach file	Awaiting for NCR follow-up and closure
IAR-2023/058	03	145 - PGU Kuching	2/8/2023	16/8/2023	The are few consumable items stored in the holding room as the aircraft just completed maintenance of 3 Month inspection. The consumable listing is available and updated with the current stock in hand. However, the shelf-life due date was not monitored in the listing.	Awaiting for NCR follow-up and closure
IAR-2023/058	04	145 - PGU Kuching	2/8/2023	16/8/2023	Manpower planning document was not available during the audit. The EIC Mr Amalluddin was happened to be not trained to the man hour planning procedure.	Awaiting for NCR follow-up and closure
SA/2023-004	02	145 - PGU AW139	8/8/2023	16/8/2023	Some of the maintenance personnel unable to provide training evidence. Refer Supporting Document SA_2023-004-02.	Auditee shall provide evidence of training attendance for: 1) SMS- Harith (8074), Nabilah (SL1M 238), Kamarul (SL1M209) 2) EPM- Fazreen (8142) 3) FTS- Ikram (8447), Nabilah (SL1M 238), Kamarul (SL1M 209)
IAR-2023/059	01	SMS	16/8/2023	5/9/2023	The current Safety, Health & Environment Policy does not reflect in the SMS Manual made available on GAMS Portal.	Pending for proposed amended SMS Manual Issue 3 Revision 0 to be accepted by CAAM

# AUDIT PERFORMANCE

## OPEN NCR H2 (Jul-Dec 2023)

AUDIT REPORT NO	NCR NO	AUDIT AREA	AUDIT DATE	ISSUE DATE	FINDING	STATUS
IAR-2023/059	05	SMS	16/8/2023	5/9/2023	During review of the SMS Manual, it was found that there is no signature from the authority (CAAM) that certifies the acceptance of the manual.	Pending for proposed amended SMS Manual Issue 3 Revision 0 to be accepted by CAAM
IAR-2023/059	07	SMS	16/8/2023	5/9/2023	No procedure in SMS Manual stating that GAM shall provide CAAM the actual SPI, safety performance target and alert level every month. In addition, the SMS Manual does not properly define the process of adjusting the previously agreed SPI target based on the documented safety data available in SMS Program.	Pending for proposed amended SMS Manual Issue 3 Revision 0 to be accepted by CAAM
IAR-2023/059	08	SMS	16/8/2023	5/9/2023	The section's sequence of the Management of Change (MOC) in the GAMS Portal was found contradicted as declared in the SMS Manual.	Pending for proposed amended SMS Manual Issue 3 Revision 0 to be accepted by CAAM
IAR-2023/059	09	SMS	16/8/2023	5/9/2023	The auditee unable to provide evidence of audit for January until July 2023 as per Safety Annual Audit Plan Year 2023.	Responded by Auditee
SA-2023/005	01	AMO - Navy Superlynx	6/9/2023	11/9/2023	Tool and Equipment Master List most of the equipment were pass due during audit.	Awaiting for NCR follow-up and closure
SA-2023/005	02	AMO - Navy Superlynx	6/9/2023	11/9/2023	Current CIP is Issue 27 dated June 2023. However, the PML was shown with CIP issue 24. The PML was not updated to reflect the current issuance of Maintenance Data.	Awaiting for NCR follow-up and closure

# AUDIT PERFORMANCE

## OPEN NCR H2 (Jul-Dec 2023)

AUDIT REPORT NO	NCR NO	AUDIT AREA	AUDIT DATE	ISSUE DATE	FINDING	STATUS
IAR-2023/066	01	145 - MIAT (GA)	13/9/2023	3/10/2023	Work Sheet No. 9M-BGG-3730-002, 9M-BGG Aircraft Journey Log (AJL) S/N 000062-000071 and Parts Report of Work Sheet No. 9M-BGG-3730-002 were reviewed and found discrepancies. Refer Supporting Document for detail of discrepancies.	Auditee shall provide evidence of draft for AJL as mentioned in the preventive action no. 2
IAR-2023/067	01	145 - MIAT (GA)	15/9/2023	3/10/2023	(a)The information entered in verified column in Aircraft Acceptance / Handover Inspection Form was contradicted with Instruction on how to fill up the form. Section B column was left blank. Refer Appendix 1(a) and Appendix 1(b) of supporting document; and (b)Item 10 and Item 19 of Task Card No. HRSB/TBL/TC/2023/061 Page 5 of 18 was reviewed and found the Independent Inspection column was left blank. Refer Appendix 2 of supporting document.	Auditee shall provide acceptable corrective/preventive actions
IAR-2023/077	05	AMO - Others	15/11/2023	24/11/2023	Borang Aduan Hilang / Rosak Peralatan (Form No.: RMPAWED/AMO/BHR-306A) for tool Pusher Tube (No Siri: PWC32366) was incomplete. The form format was found not complied to EPMPGU 2-01 Para 10.0.	Awaiting for NCR follow-up and closure
IAR-2023/079	01	Others	22/11/2023	5/12/2023	The audit discovered that there is not enough manpower operating 172s to support the maintenance activity when the situation arises.	Awaiting for NCR follow-up and closure
IAR-2023/080	01	145 - PGU AW139	24/11/2023	13/12/2023	A fire extinguisher for aircraft registration 9M-PME with P/N P3APP00301D and S/N 014716 was due for inspection. However, the item was tagged with holding label instead of unserviceable label.	Awaiting for NCR follow-up and closure

# AUDIT PERFORMANCE

## OPEN NCR H2 (Jul-Dec 2023)

AUDIT REPORT NO	NCR NO	AUDIT AREA	AUDIT DATE	ISSUE DATE	FINDING	STATUS
IAR-2023/080	02	145 - PGU AW139	24/11/2023	13/12/2023	Several discrepancies found during documentation review of aircraft registration 9M-PMD. Refer supporting document IAR-2023_080 NCR 02.	Awaiting NCR review (Rev 01)
IAR-2023/080	03	145 - PGU AW139	24/11/2023	13/12/2023	(a) Tools Report for Work Pack No: UMC-PMD-23-077 was reviewed and found no record of tool loan of torque wrench (ID No.: CTE/119) in the "In-House Tool Control Register Book"; and  (b) No return record of toolbox A and B on 13 Oct 2023 in the "In-House Tool Control Register Book".	Awaiting NCR review (Rev 01)
IAR-2023/086	01	AMO - APMM AW139	7/12/2023	18/12/2023	In the tool store, it is found that 'Out-base tool control record' GAM/E-043 Out of Base Tool Control Record was incorrectly filled where 'return' column was left blank	Closed on 29 Jan 2024
IAR-2023/086	02	AMO - APMM AW139	7/12/2023	18/12/2023	The sample of Maintenance Certification for independent maintenance inspection has been reviewed. 1) Work pack: M72-01-4623 - Column for 'Date Completed' left blank, Column for 'M/H' left blank. and part report shown bogus date. 2) Work pack: M72-02-4570 - Time is not stated. and Date does not tally between work pack and part report.	Closed on 29 Jan 2024
IAR-2023/082	01	145 - PGU KK	29/11/2023	19/12/2023	All personnel files were reviewed and found that only (1) staff have attended the Air Legislation Training Course. All personnel shall attend CAAM Air Legislation Training as mandatory training.	Awaiting for NCR follow-up and closure

# AUDIT PERFORMANCE

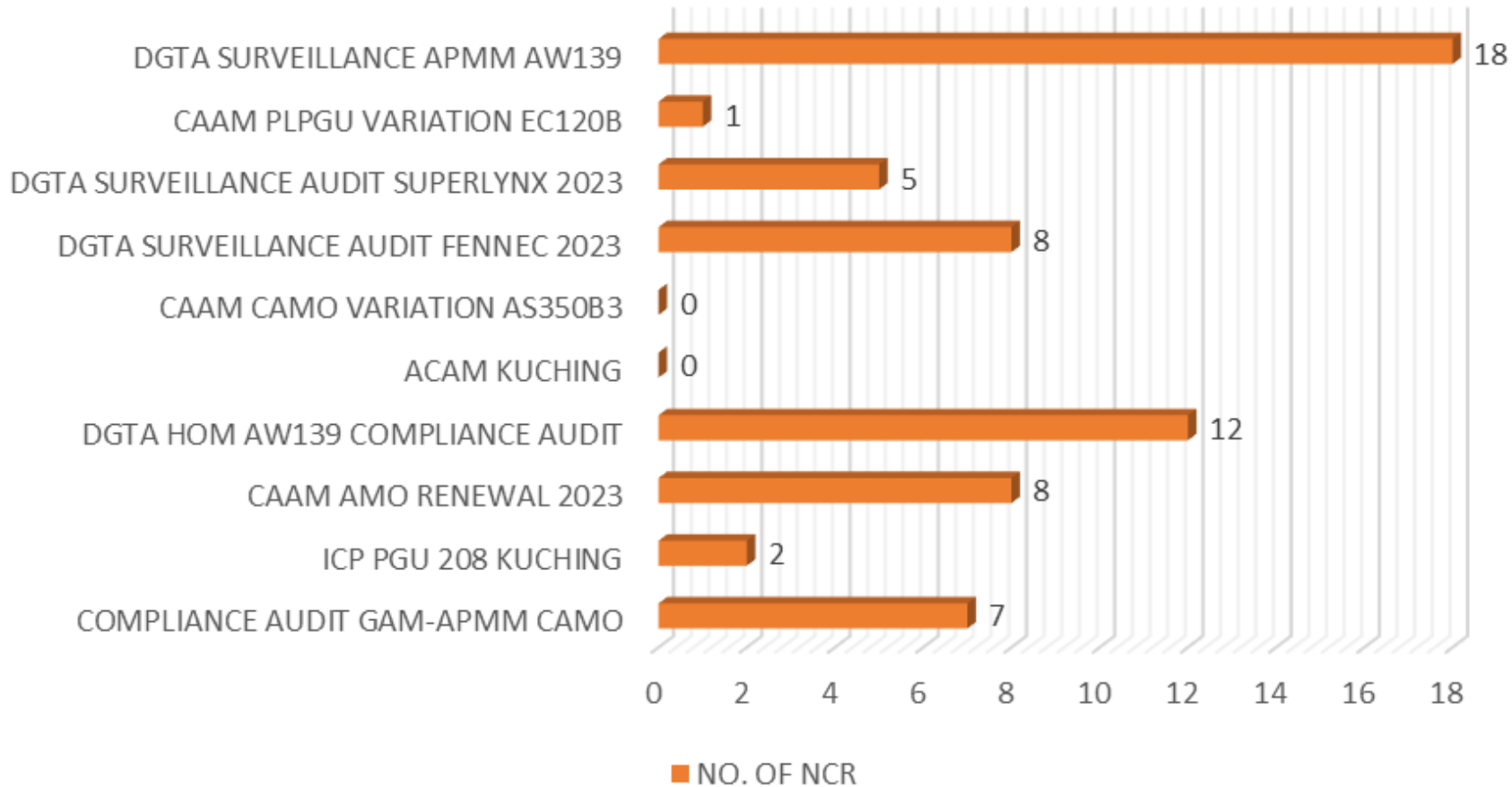
CUSTOMER AUDIT	DATE
SAZMA	21/7/2023
HEVILIFT AVIATION SERVICES	23/10/2023
HAS-AMO AUDIT (MANPOWER AGREEMENT)	7/12/2023
MYCOPTER AVIATION SERVICES (AS350B2 BASE MAINTENANCE)	20/12/2023

**Nil NCR raised by customers**

# AUDIT PERFORMANCE

## AUTHORITY AUDIT H2 (JUL-DEC 2023)

### AUTHORITY AUDIT IN H2 (JUL-DEC 2023)



AUTHORITY AUDIT	DATE
COMPLIANCE AUDIT GAM-APMM CAMO	25/7/2023
ICP PGU 208 KUCHING	3/8/2023
CAAM AMO RENEWAL 2023	22/8/2023
DGTA HOM AW139 COMPLIANCE AUDIT	19/9/2023
ACAM KUCHING	21/9/2023
CAAM CAMO VARIATION AS350B3	6-8/11/2023
DGTA SURVEILLANCE AUDIT FENNEC 2023	20-21/11/2023
DGTA SURVEILLANCE AUDIT SUPERLYNX 2023	22&24/11/2023
CAAM PLPGU VARIATION EC120B	7-8/12/2023
DGTA SURVEILLANCE APMM AW139	12-14/12/2023

# INCIDENT REPORTING

## CIVIL AIRCRAFT REGISTRATION (9M) CAAM – H2 (Jul-Dec 2023)

MOR NO	Aircraft	Occurrence	Occurance Date	Report to Authority (CAAM)	Remarks	Status
MOR/2023/05	9M-BOF	AIRCRAFT CRASHED	22/7/2023	Report submitted (22/07/2023) Ref CAAM MOR 531/23	Aircraft wobble from left to right resulted in toped at MIAT hangar	MOR - Initial Report

# INCIDENT REPORTING

STATE AIRCRAFT REGISTRATION (M) DGTA – H2 (Jul-Dec 2023)

**NIL Mandatory Occurrence Report  
raised in H2 (Jul-Dec 2023)**





THANK YOU