



Ashila Naja Mohd Zulkaple <ashila.galaxy@gmail.com>

Fwd: *AOG*** 9M-BOC//Fuel leak from both FMMs Case: PWC-160626-G1T2, CRM:08371004059**

Nor Azman <azman@galaxyaerospace.my>

10 November 2020 at 09:49

To: Ashila Naja Mohd Zulkaple <ashila@galaxyaerospace.my>

----- Forwarded message -----

From: **GP PWC Spares** <spares@pwc.ca>

Date: Tue, Nov 10, 2020 at 9:10 AM

Subject: RE: ***AOG*** 9M-BOC//Fuel leak from both FMMs Case: PWC-160626-G1T2, CRM:08371004059

To: Le van minh, Ivan PWC <Ivan.Le@pwc.ca>, GP PWC CRM Inbox <CFirst@pwc.ca>

Cc: Nor Azman bin Huzir <azman@galaxyaerospace.my>

Hello,

Unfortunately there seems to be some confusion with PN 8063-1048 - this part was superseded in 2016 to PN 8063-1089 - quoted below.

We are able to offer an exchange part in overhaul condition (“Exchange Unit”) in exchange for your core unit FUEL METERING MODULE, PN 8063-1089, if acceptable for and compatible with the engine application for which you are seeking a quote. The exchange price would be \$47,858.00 (USD).

Please be aware that there is a potential additional billing core charge of \$25,963.58 (USD) for non-receipt of any Core Unit within 30 working days of the shipment of the Exchange Unit or for the return of the Core Unit that is beyond economical repair or that is not of the same configuration as the Exchange Unit or that is not in a modifiable configuration. Additionally, there may be billing up to the value of the Core Unit for any repairs that we are charged outside the standard overhaul fees (extended core repair costs).

This quote is valid for 30 days and any sale of material is subject to the issuance by you of a Purchase Order that shall be accepted solely upon PWCS' express review and approval of same. Such Purchase Order is subject to PWCS Standard Commercial Terms and Conditions of Sale (“Standard Terms and Conditions”). If a representative from your company has not yet signed our Standard Terms and Conditions, please do so prior to purchase by following this [link](#). When issued (and approved by PWCS), your Purchase Order constitutes acceptance of all the terms and conditions contained in the Standard Terms and Conditions, which shall apply to the exclusion of any terms and conditions contained in any order or communication by you not specifically agreed to in writing by PWCS. PWCS' acceptance of your order for the purchase of deliverables is expressly made conditional on your acceptance of the terms and conditions contained in the Standard Terms and Conditions.

Kind regards,

Makayla Struyk

P&WC Parts Distribution Center

Pratt & Whitney Component Solutions

[4905 Stariha Drive | Muskegon | MI | 49441](#)

Ph. # 1-800-872-1792 (US & Canada)

Ph. # 1-231-799-6650 (International)

Fax: 1-231-799-8732 (Global)

Email: spares@pwc.ca

NOTE: Please send all Fuel Nozzle inquiries to nozzles@pwc.ca. For any AOG requests outside the hours of 8am-5pm EST please contact our Spares department at spares@pwc.ca (1-800-872-1792)

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----- Original Message -----

From: Ivan Le Van Minh

Received: Mon Nov 09 2020 19:35:09 GMT-0500 (Eastern Standard Time)

To: CFirst; GP PWC Spares; Request - CFirst

Cc: Nor Azman bin Huzir

Subject: ***AOG*** 9M-BOC//Fuel leak from both FMMs Case: PWC-160626-G1T2, CRM:08371004059

Dear PDC team,

In anticipation of a PO from Galaxy today, kindly quote to Azman the exchange PN that we have available;

PN 8063-1048:

quantity 2 available in serviceable exchange condition in Memphis TN

quantity 2 available in overhaul exchange condition in Netherlands

quantity 2 available in overhaul exchange condition in Australia

PN 8063-1089:

quantity 2 available in serviceable exchange condition in Memphis TN

quantity 2 available in overhaul exchange condition in Netherlands

quantity 2 available in overhaul exchange condition in Australia

Take note that the operator of the affected engines is the Malaysian Fire & Rescue Department.

Thank you.

Regards,

Ivan LE

Manager - Field Support

MALAYSIA

Mobile : +6 012 648 4264

email : ivan.le@pwc.ca

For 24-hour Global Service

Customer First Centre

Tel : +1 450 647 8000

email : cfirst@pwc.ca

 http://intra.pwc.ca/sites/comm/Site%20Assets/CA-FR/LibreService/PWC_bilingue_Blue286.jpg

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From: GP PWC Spares

Sent: 09 Nov 2020 19:34

To: GP PWC CRM Inbox <CFirst@pwc.ca>

Cc: GP PWC CRM Inbox <CFirst@pwc.ca>; Le van minh, Ivan PWC <Ivan.Le@pwc.ca>; GP PWC CRM Inbox <CFirst@pwc.ca>

Subject: RE: ***AOG*** 9M-BOC//Fuel leak from both FMMs Case: PWC-160626-G1T2, CRM:08371004059

Hello Cfirst team,

There is currently no stock for the following PN's:

3048676-07

8063-894

3048676-08

8063-1041

3048676-09

3048676-11

3048676-12
8063-1093

PN 8063-1048:

quantity 2 available in serviceable exchange condition in Memphis TN
quantity 2 available in overhaul exchange condition in Netherlands
quantity 2 available in overhaul exchange condition in Australia

PN 8063-1089:

quantity 2 available in serviceable exchange condition in Memphis TN
quantity 2 available in overhaul exchange condition in Netherlands
quantity 2 available in overhaul exchange condition in Australia

All the best,

Amanda Crandall

P&WC Parts Distribution Center

Pratt & Whitney Component Solutions
4905 Stariha Drive | Muskegon | MI | 49441

Ph# 1-800-872-1792 (US & Canada)

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----- Original Message -----

From: Request - CFirst

Received: Mon Nov 09 2020 05:14:53 GMT-0500 (Eastern Standard Time)

To: GP PWC Spares

Cc: CFirst; Ivan Le Van Minh; Request - CFirst

Subject: ***AOG*** 9M-BOC//Fuel leak from both FMMs Case: PWC-160626-G1T2, CRM:08371004059

Hi PDC,

Referencing to case#PWC-160626, we are expecting a PO for FMM P/N: 8063-894 , or the following part number as listed below. Required quantities are Qty:2.

Kindly advise on the following for stocks availability and location:

1. P/N: 8063-894 (P&WC P/N: 3048676-07) - Two-way interchangeable with P/N: 3048676-08 (Post-SB41073)
2. P/N: 8063-1041 (P&WC P/N: 3048676-08) - Two-way interchangeable with P/N: 3048676-09 (Post-SB41069)
3. P/N: 8063-1048 (P&WC P/N: 3048676-09) - Two-way interchangeable with P/N: 3048676-11 (Post-SB41104)
4. P/N: 8063-1089 (P&WC P/N: 3048676-11) - Two-way interchangeable with P/N: 3048676-12 (Post-SB41112)

5. P/N: 8063-1093 (P&WC P/N: 3048676-12)

Thank you.

Regards

Teck Guan TEO

P&WC Customer First Centre (CFirst)

24-HOUR GLOBAL SERVICE

E-MAIL: CFirst@pwc.ca

GLOBAL (+Canada) (450) 647-8000

USA & CANADA: 1-800-268- 8000

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FAX (+Canada) (450) 647-2888

WEB SITE: www.pwc.ca (link)

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