

To: **GALAXY AEROSPACE (M) SDN BHD**
Suite 11-14, Helicopter Centre
Malaysia International Aerospace Centre
Sultan Abdul Aziz Shah Airport
47200 Subang, Selangor
Tel: 603-77347226

QUOTATION Q62410172738-S344

Attn:

Dear Customer,
 Thank you for your support. In reference to your message, we are pleased to quote the following item(s):-

Item	Description	Qty	Unit Price	Amount	Line Total	SST (8%)	Total Incl. Tax
1	PRESSURE GAUGE SAMM 0011 Accredited (Lab) Range: 0 psi to 6000 psi Serial No: 411947900 Control Number: C1513U Equipment ID: CTE/066A	1	237.00	237.00	237.00	18.96	255.96
2	PRESSURE GAUGE SAMM 0011 Accredited (Lab) Range: 0-150PSI, 0-14PSI, 3000PSI Equipment ID: CTE/156, CTE/254, CTE/261 Model: RUEGER PBX063, TRONAIR	3	70.35	211.05	211.05	16.88	227.93
3	NITROGEN REGULATOR SAMM 0011 Accredited (Lab) Range: INLET 300 BAR, OUTLET 0-100 BAR Equipment ID: CTE/195 A, CTE/195 B Model: GASARC	2	140.70	281.40	281.40	22.51	303.91
4	COLLECT AND DELIVERY CHARGES	1	30.00	30.00	30.00	2.40	32.40
TOTAL AMOUNT DUE				759.45	759.45	60.75	820.20
TOTAL PAYABLE							820.20

SUB TOTAL 759.45 759.45 60.75 820.20

Contact Person: Prabakaran Rajendran (+6016-223 3071)

Trescal (Malaysia) Sdn. Bhd. 199501039390 (368592-V)

Lot 148, No. 2A, Jalan U1/19, Hicom-Glenmarie Industrial Park,
 40150 Shah Alam, Selangor Darul Ehsan, Malaysia.
 Tel: +603-5569 1648 Fax: +603-5569 1548

www.trescal.com



To: GALAXY AEROSPACE (M) SDN BHD
Suite 11-14, Helicopter Centre
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QUOTATION Q62410172738-S344

We confirm & take acceptance of the above offer

Contact Person: Prabakaran Rajendran (+6016-223 3071)

Trescal (Malaysia) Sdn. Bhd. 199501039390 (368592-V)

Lot 148, No. 2A, Jalan U1/19, Hicom-Glenmarie Industrial Park,
40150 Shah Alam, Selangor Darul Ehsan, Malaysia.

Tel: +603-5569 1648 Fax: +603-5569 1548

www.trescal.com

(Company Stamp & Authorised Signature)

Name:

Position:



To: **GALAXY AEROSPACE (M) SDN BHD**
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Sultan Abdul Aziz Shah Airport
47200 Subang, Selangor
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QUOTATION Q62410172738-S344

Terms and Conditions

1. Our quotation validity will be 30 Days days from the quotation date.
2. Term of Payment: 30 Days **Interest Rate 3% per month of the total amount due will be charged on overdue payments**
3. Currency : MYR
4. Completion date of in-house calibration services :
 - (a) Normal Service : 5 to 7 Working Days
 - (b) Urgent Service : 3 Working Days inclusive 50% urgent rate from standard price
 - (c) Express Service : 1 Working Day inclusive 100% urgent rate from standard priceCompletion date of in-house repair services will be 4 to 8 weeks
5. SST imposition effective 1st April 2021 onwards.
6. Service Tax rate is increased from 6% to 8% with effective from 1 March 2024.
7. The price for the item(s) quoted does not include any further adjustments (if required). Any necessary adjustments to be conducted shall be quoted separately.
8. Minimum charges for on site calibration is RM380.00.
9. Please call to postpone on site calibration request within 24 hours in advance (Peninsular Malaysia only). Otherwise a minimum charge RM380.00 will be imposed once our personnel is at your premises.
10. The customer is to provide technical personnel assistance during the calibration process for dismantling or assembling of parts/components as where and when required during an On-site calibration exercise. We shall not bear any responsibility for mishandling of your equipment if the damage is attributed to the customer's fault. The customer shall then set up the equipment after the calibration with the presence of the service provider to verify that the mentioned instrument or machine is working properly.
11. Customer has to ensure that the equipment is under condition ready for calibration.
12. Customer to accompany and escort our technical personnel during calibration period at your side.
13. Site Calibration Schedule will be arrange upon order confirmation.
14. Collection & Delivery services provided to Klang Valley, Malacca, Johor Bahru, Ipoh and Penang Area.
15. Courier Charges to be borne by customer.
16. A charge of RM15.00 shall be imposed for reissuance of the Official Calibration Certificate.

Contact Person: Prabakaran Rajendran (+6016-223 3071)

Trescal (Malaysia) Sdn. Bhd. 199501039390 (368592-V)

Lot 148, No. 2A, Jalan U1/19, Hicom-Glenmarie Industrial Park,
40150 Shah Alam, Selangor Darul Ehsan, Malaysia.
Tel: +603-5569 1648 Fax: +603-5569 1548

www.trescal.com



Obsnap Calibration Sdn Bhd (1222585-W)

NO A-7-3 FLOOR, JALAN SERAI WANGI F 16/F, ALAM AVENUE
SEKSYEN 16 40200 SHAH ALAM, SELANGOR, MALAYSIA
011-6237 9979

General Email : calibration@obsnap.com

Account Email : cal.account@obsnap.com

Bill To

GALAXY AEROSPACE (M) SDN BHD

Lot 11-14, MRO Centre, Malaysia International Aerospace Centre, Sultan
Abdul Aziz Shah Airport, 47200, Subang, Selangor
Subang Jaya
47200 Selangor
Malaysia

Quote Date : 07 Oct 2024

Sales person : Thayanandan (011 1163
9979)

Payment terms : C.O.D

Attention : Ms. Afrina ()

#	Item & Description	Qty	Price	Discount	Tax	Amount
1	Pressure Gauge [LAB] Range : Cal Point : 0-6000PSI Accuracy :	1.00	150.00	10.00%	10.80	135.00
2	Pressure Gauge [LAB] Range : Cal Point : 0-150PSI Accuracy :	1.00	80.00	10.00%	5.76	72.00
3	Calibration Of Equipment : Equipment Name : NITROGEN REGULATOR [LAB] Range : Cal Point : INLET 300 BAR, OUTLET 0-100 BAR Accuracy : Remark :	1.00	150.00	10.00%	10.80	135.00
4	Calibration Of Equipment : Equipment Name : NITROGEN REGULATOR [LAB] Range : Cal Point : (INLET 300 BAR, OUTLET 0-100 BAR) Accuracy : Remark :	1.00	150.00	10.00%	10.80	135.00
5	Pressure Gauge [LAB] Range : Cal Point : 0-14PSI Accuracy :	1.00	80.00	10.00%	5.76	72.00

#	Item & Description	Qty	Price	Discount	Tax	Amount
6	Pressure Gauge [LAB] Range : Cal Point : 3000PSI Accuracy :	1.00	80.00	10.00%	5.76	72.00
					Sub Total	621.00
					SST (8%)	49.68
					Total	MYR670.68

Terms & Conditions

- a) Due to MS ISO/IEC 17025 requirement on Calibration Interval, please tick (/) your requirement as below;
 () Requested Calibration Interval: _____ year (s). If no reply, the Calibration Interval will be following the previous record.
 () Calibration interval not required.
- b) Statement of conformity to a specification or standard is not provided by Obsnap Calibration Sdn Bhd.
- c) " * " = ISO Traceable, " ? " = Capable, " X " = Not Capable
- d) Price quoted is for calibration charges only and is not inclusive of adjustment, repair and spare part requirements if found necessary. Price for adjustment & repair will be quoted separately. Meanwhile minimum RM 300 is require for onsite calibration(Klang Valley).
- e) Manpower/Representative provided by customer in the event that requires dismantling or assembling of the machine.
- f) A cancellation charge amounting RM300 will be imposed for cancellation made within 24 hours. Customer should made sure the equipment is under a condition ready for calibration, if found not ready, the cancellation charge of 25% will be charged based on the 'not ready' equipment itself.
- g) The customer shall inspect the instruments immediately upon receipt and notify Obsnap Calibration Sdn Bhd within 1 week if any.
- h) Obsnap Calibration Sdn Bhd shall not reveal Customer Confidential Information unless required by law.
- i) Minimum (5) five working days, any urgency will be charged accordingly. Meanwhile for repairing services will take around 2-4 weeks depends on the item. Any urgency will be charged according to:
 (i) urgent service: 50% urgent rate from standard price(3 working days above).
 (ii)express service: 100% urgent rate from standard price(1 working days).
- j) Calibration cost will be charge accordingly for any item with high error. Only faulty item will be returned without calibration cost.
- k) Item(s) not collected within 6 months from completion date will be consider as scrap
- l) Customer shall review/clarify Obsnap Calibration Sdn Bhd calibration & measurement capabilities and scope of capability to ensure meet requirement upon issue purchase order.
- m) Courier charge to be borne by customer
- n) A charge of RM 30 shall be imposed for reissuance of the official calibration certificate.

OFFER ACCEPTANCE BY CLIENT

 (Company Stamp & Authorised Signature)

Name:

Date:



SMSB

SENDI MAHIR SDN. BHD. 199501003943 (333138-T)
 NO. 6, 8, 10 & 12, JALAN KAPAR 27/89, MEGAH INDUSTRIAL PARK,
 SEKSYEN 27, 40400 SHAH ALAM, SELANGOR DARUL EHSAN, MALAYSIA.
 TEL: 03-5191 7388 FAX: 03-5191 0675
 EMAIL: enquiry@sendimahir.com ; marketing@sendimahir.com Website: www.sendimahir.com



To: GALAXY AEROSPACE (M) SDN BHD (GALAXYAERO)
 SUITE 11-14, HELICOPTER CENTRE
 MALAYSIA INTERNATIONAL AEROSPACE CENTRE SULTAN
 ABDUL AZIZ SHAH AIRPORT
 47200 SUBANG SELANGOR

Attn: Ms Ashila / Ms Katrina(Logistics & Procurement Executive)

Date: 07/10/2024
Valid Till: 07/01/2025
Our Ref: SMQT24116677

Your Ref:

Email: afrina@galaxyaerospace.
 my;
 ashila.galaxy@gmail.com;
 norkatrina@galaxyaerosp
 ace.my;
 sumaili@galaxyaerospace
 .my;
 izzatiazmi@galaxyaerosp
 ace.my

CC:

Marketing PIC: Moses Teng / Tasha
Marketing Area: Subang

Tel: 03-7734 7226
Fax: 03-7734 7526

SUBJECT: QUOTATION OF CALIBRATION WORK

Reference to the above-mentioned, we are pleased to submit our quotation for your kind consideration on the following terms and conditions :

To Supply Workmanship, Tools & Equipments To Calibrate :-

ITEM	DESCRIPTION	Unit Price (MYR)	QTY	Total Before 8% (MYR)	Service Tax 8% (MYR)	Total After 8% (MYR)
1.	Pressure Gauge up to 10,000psi; 0 ~ 700bar (PRESSURE GAUGE (0-6000PSI)) PN: C15124 SN: 411947900 -	80.00	1 Unit(s)	80.00	6.40	86.40
2.	Pressure Gauge up to 1,000psi; 0 ~ 68.95bar (PRESSURE GAUGE 0-150PSI) -	80.00	1 Unit(s)	80.00	6.40	86.40
3.	Pressure Gauge up to 1,000psi; 0 ~ 68.95bar (RUEGER PBX063) PN: EN 837-1 SN: 160118480011 -	80.00	1 Unit(s)	80.00	6.40	86.40
4.	Tyre Pressure Gauge (Pressure) - (A/C STRUT PRESSURE GAUGE 3000PSI) PN: 14-6805-6010 SN: 7573211201 -	80.00	1 Unit(s)	80.00	6.40	86.40
Total				320.00	25.60	345.60
Item: Four Only						



SMSB

SENDI MAHIR SDN. BHD. 199501003943 (333138-T)
 NO. 6, 8, 10 & 12, JALAN KAPAR 27/89, MEGAH INDUSTRIAL PARK,
 SEKSYEN 27, 40400 SHAH ALAM, SELANGOR DARUL EHSAN, MALAYSIA.
 TEL: 03-5191 7388 FAX: 03-5191 0675
 EMAIL: enquiry@sendimahir.com ; marketing@sendimahir.com Website: www.sendimahir.com

**Terms & Conditions:****Date:** 07/10/2024**Our Ref:** SMQT24116677

- A)** Due to ISO/IEC 17025:2017 requirement. Please tick (X) your request as below :
- i) Calibration Interval ~ Requested interval : _____month/year ()
 - ii) Statements of Conformity ~ Calibration with reporting conformity based on ILAC-G8:09/2019 ()
(Guidelines on Decision Rules)*
*Subject to availability of customer specification/standard.
- B)** Customer to provide Purchase Order before commencing work and must stated the above request (A).
- C)** Price quoted is based on the customer provided information and subject to revise due:
- i) Upon actual receipt and inspection of your item;
 - ii) If any alterations are made in any specification;
 - iii) If any variation is required as to mode, place and time of collection & delivery.
- D)** Item send in must in Good Working Condition and complete with accessories as required to be part of calibration, including service manual and related documents especially for electrical item. Fail to do so will delay the calibration work.
- E)** Only spoil item will be return without calibration charges.
- F)** Additional cost may chargeable/applied for adjustment work and subject to customer's agreement.
- G) Collection & Delivery:** : GALAXY AEROSPACE (M) SDN BHD
- *Delivery may be subjected to delay and we will not accept any liable for any losses arising. However, we will use every endeavour to meet the request delivery dates.
- H) Duration of Work:** : 10 Working Days, (for standard calibration work) Working Day(s)
- I) Terms of Payment** : CASH ON DELIVERY
- J)** Calibration services does not cover damage, defect or failure caused by:Transportation, work or modification by non-qualified subcontractor and during calibration which causes beyond Sendi Mahir Sdn Bhd's control.
- K)** Customer shall inspect the item immediately upon receipt and notify us any shortfalls within Five (5) working days, thereafter no claim shall be entertained. Sendi Mahir Sdn Bhd does not bear the responsibility for any damage/defect item caused by courier services, transporter or subcontractor.
- L)** In carrying out the method of calibration. our guarantees that it has exercised reasonable care and diligence in performing the calibration but no warranties are given with respect to our calibration results or facilities. However, if customer not satisfied with the calibration results within ONE (1) week, customer shall contact us, thereafter no claim shall be entertained.
- M)** In addition to any right of lien to which Sendi Mahir Sdn Bhd may be entitled by law, shall always be entitled to a general lien on all item of the customer in their possession for the unpaid price of any goods or services sold or rendered to customer or any other moneys owing by customer to Sendi Mahir Sdn Bhd upon this or any other contract. Items not collected after One (1) year from completion date will be consider as scrap.
- N)** Item marked (#) Denote On Site Calibration (preferably minimum of Ten (10) days notice shall be required for work performance).
In any circumstances whereby a calibration work cannot be performed on a confirmed schedule, minimum administrative expenses will be charged upon cancellation or rejected job.
- O)** Item marked (^) indicate Not SAMM Accredited.
- P)** Item under SAMM Accreditation is subjected to calibration range and scope of calibration.
- Q)** Cheque to be made payable to **[SENDI MAHIR SDN BHD]'s HONG LEONG BANK BERHAD**
Account Number : 26000018780
 Please send the bank-in slip/payment advice to Accounts Department by Whatsapp to 012 - 653 3082 or email at **account@sendimahir.com** as proof of payment.
- R)** We would not arrange collection for cheque value below RM 1K. Any discrepancy of Invoice, please consult our marketing representative/coordinator.



We shall ensure the highest quality of workmanship and integrity that meets your requirements and we look forward to your soonest favorable reply and esteem order. Do feel free to contact us if you have any queries. Thank you for your support in advance.

Prepared By

Tasha

Agreed By

**This is Computer generated document,
 No signature is required.**

**Please acknowledge and return this quotation or else
 provide the P.O. for each calibration work.**



Calibration Quote

Quoted No:	GAL-Q-101024-MY-MEN
Issue Date :	Oct 10, 2024
Valid Until :	Nov 9, 2024

Ship To:
 Micro Precision Calibration Sdn. Bhd.
 6, Jalan Kelisa Emas,
 Taman Kelisa, Seberang Jaya,
 13600. Penang Malaysia.
 Tel : (+604) 399 5100
 Fax : (+604) 399 6101

Sales Person: RAVI SHANKER
 Quoted By: MENAGA RAMTHAS
 Subject : CALIBRATION SERVICE QUOTATION

Customer Info. (GALAXY AEROSPACE MY)

Bill To: GALAXY AEROSPACE (M) SDN. BHD. SUITE 11-14, MRO CENTRE, MALAYSIA INTERNATIONAL AER SULTAN ABDUL AZIZ SHAH AIRPORT SUBANG Contact : Phone : Email :	Ship To: GALAXY AEROSPACE (M) SDN. BHD. SUITE 11-14, MRO CENTRE, MALAYSIA INTERNATIONAL AER SULTAN ABDUL AZIZ SHAH AIRPORT SUBANG Requestor : Nur Afrina Azhar Khan Phone : 03-7455 0555 Email : afrina@galaxyaerospace.my
Payment Terms : NET 30	Shipping Terms :

Special Customer Instruction:

Manufacturer	Model	Serial	Asset ID	MPC ID	Description	Cycle	Type	Qty	Unit Price	Total
		411947900	CTE/66 A		PRESSURE GAUGE (0-6000PSI)	12 Months	Accredited Calibration	1	MYR 120.00	MYR 120.00
			CTE/156		PRESSURE GAUGE (0-150PSI)	12 Months	Accredited Calibration	1	MYR 120.00	MYR 120.00
	GASARC	ISO5171	CTE/195 A		NITROGEN REGULATOR (INLET 300 BAR, OUTLET 0-100 BAR)	12 Months	NO CAPABILITY	1	MYR 0.00	MYR 0.00
	GASARC	ISO5171	CTE/195 B		NITROGEN REGULATOR (INLET 300 BAR, OUTLET 0-100 BAR)	12 Months	NO CAPABILITY	1	MYR 0.00	MYR 0.00
RUEGER	PBX063	160118480011	CTE/254		PRESSURE GAUGE (0-14PSI)	12 Months	Accredited Calibration	1	MYR 120.00	MYR 120.00
TRONAIR		7573211201	CTE/261		A/C STRUT PRESSURE GAUGE (3000PSI)	12 Months	Accredited Calibration	1	MYR 120.00	MYR 120.00

Total Quantity : 6
 Total Line Items : 6

Sub-Total Cost 480.00 MYR

Tax : 38.40 MYR

Quoted Total : 518.40 MYR

**Please include copy of your quote and purchase order in the box with your equipment
 Equipment received without a quotation and payment method may be delayed
 Customer's submission of a purchase order, credit card payment or by sending in
 equipment for service shall be deemed acceptance of this quote.**



Quoted No:	GAL-Q-101024-MY-MEN
Issue Date :	Oct 10, 2024
Valid Until :	Nov 9, 2024

Division Notes

Notes

1. General

1.1. Unless otherwise agreed in writing or except where they are at variance with;

- The regulations governing services performed on behalf of government bodies or any other public entity or
- The mandatory provisions of local law, all offers made or services provided by Micro Precision Calibration Sdn. Bhd or its affiliated companies or any of their agents (each a "Company") and all resulting contracts or others arrangements shall be governed by these general conditions of service (hereinafter the "General Condition")

1.2. The company may perform services for persons or entities (private, public or governmental) issuing instructions (hereinafter, the "Customer").

1.3. Unless the Company receives prior written instructions to the contrary from Customer, no other party is entitled to give instructions, particularly on the scope of calibration and/or repair services, testing and/or audit or the delivery of reports or Calibration Certificates (the "Report") resulting there from. Customer hereby irrevocably authorizes the Company to deliver Reports to a third party where so instructed by Customer or, at its discretion, where it implicitly follows from circumstances, trade custom, usage or practice.

2. Provision of Services

2.1. The Company will provide services using reasonable care and skill and in accordance with Customer's specific instructions as confirmed by Company or, in the absence of such instructions:

- The terms of any standard confirmation form of the Company; and/or
- Any relevant trade custom, usage or practice; and/or
- Such methods as the Company shall consider appropriate on technical, operational and/or financial grounds

2.2. Reports issued further to the testing/calibration/audit contain the Company's opinion on those equipment(s) only and do not express any opinion upon the environment of those which the equipment(s) were originated.

2.3. Reports issued by the Company will reflect the facts as recorded by it at the time of its intervention only and within the limits of the instructions received or, in the absence of such instructions, within the limits of the alternative parameters applied as provided for in clause 2(a). The Company is under no obligation to refer to, or report upon, any facts or circumstances which are outside the specific instructions received or alternative parameters applied.

2.4. The Company may delegate the performance of all or part of the services to an agent or subcontractor and Customer authorizes Company to disclose all information necessary for such performance to the agent or subcontractor.

2.5. Should Company receive documents reflecting engagements contracted between Customer and third parties or third party documents, such as copies of sale contracts, letters of credit, bills of lading, etc, they are considered to be for information only, and do not extend or restrict the scope of the services or the obligations accepted by the Company.

2.6. Customer acknowledges that the Company, by providing the services, neither takes the place of Customer or any third party, nor releases them from any of their obligations, nor otherwise assumes, abridges, abrogates or undertakes to discharge any duty of Customer to any third party or that any third party to Customer.

3. Obligations of Customer

The Customer will:

- Ensure that sufficient information, instructions and documents are given in due time (and, in any event not later than 48 hours prior to the desired intervention) to enable the required services to be performed;
- Procure all necessary access for the Company's representatives to the premises where the services are to be performed and take all necessary steps to eliminate or remedy any obstacles to, or interruptions in, the performance of the services;
- Supply, if required, any special equipment and personnel necessary for the performance of the services;
- Ensure that all necessary measures are taken for safety and security of working conditions, sites and installations during the performance of services and will not rely, in this respect, on the Company's advice whether required or not;
- Inform Company in advance of any known hazards or dangers, actual or potential, associated with any order or samples or testing including, for example, presence or risk of radiation, toxic or noxious or explosive elements or materials, environment pollution or poison;
- Fully exercise all its rights and discharge all its liabilities under any relevant sales or other contract with a third party and at law.

4. Fees and Payment

4.1. Fees not established between the Company and Customer at the time the order is placed or a contract is negotiated shall be at the Company's standard rates (which are subject to change) and all applicable taxes shall be payable by Customer.

4.2. Unless a shorter period is established in the invoice, Customer will promptly pay not later than 30 days from the relevant invoice date or within such other period as may be established by the Company in the invoice (the "Due Date") all fees due to the Company failing which interest will become due at a rate of 1.5% per month (or such other rate as a may be established in the invoice) from the due date up to and including the date is actually received.

4.3. Customer shall not be entitled to retain or defer payment of any sums due to the Company on account of any dispute, counter claim or set off which it may allege against the Company.

4.4. Company may elect to bring action for the collection of unpaid fees in any court having competent jurisdiction.

4.5. Customer shall pay all of the Company's collection costs, including attorney's fees and related cost.

4.6. If the Company is unable to perform all or part of the services for any cause whatsoever outside the company's control including failure by Customer to comply with any of its obligations provided for in clause 3 above the Company shall nevertheless be entitled to payment of:

- The amount of all non-refundable expenses incurred by the Company; and
- A proportion of the agreed fee equal to the proportion of the services actually carried out.

5. Suspension or Termination of Services

The Company shall be entitled to immediately and without liability either suspend or terminate provision of the services in the event of:

- Failure by the Customer to comply with any of its obligations hereunder and such failure is not remedied with 10 days that notice of such failure has been notified to Customer; or
- Any suspension of payment, arrangement with creditors, bankruptcy, insolvency, receivership or cessation of business by Customer.

6. Liability and Indemnification

6.1. Limitation of Liability:

- The Company is neither an insurer nor a guarantor and disclaims all liability in such capacity. Customers seeking guarantee against loss or damage should obtain appropriate insurance for storage and transit risks.
- The Company provides logistic service (pick-up/delivery service) to complement the calibration service therefore, the Company is not liable for any accident or damage or both claim(s).
- Reports are issued on the basis of information, documents and/or samples/equipment provided by, or on behalf of, Customer and solely for the benefit of Customer who is responsible for acting as it sees fit on the basis of such Reports. Neither the Company nor any of its officers, employees, agents or subcontractors shall be liable to Customer nor any third party for any actions taken or not taken on the basis of such Reports nor for any incorrect results arising from unclear, erroneous, incomplete, misleading or false information provided to the Company.
- The Company shall not be liable for any delayed, partial or total non-performance of the services arising directly or indirectly from any event outside the Company's control including failure by Customer to comply with any of its obligations hereunder.
- The liability of the Company in respect of any claim for loss, damage or expenses of any nature and howsoever arising shall in circumstances exceed a total aggregate sum equal to 5 (Five) times the amount of the fee paid in respect of the specific service which gives rise to such claim or RM3,000.00 (Ringgit Malaysia Three Thousands), whichever is the lesser.
- The Company shall have no liability for any indirect or consequential loss (including loss of profits).
- In the event of any claim, Customer must give written notice to the Company within 15 days of discovery of the facts alleged to justify such claim and, in any case, the Company shall be discharged from all liability for all claims for loss, damage or expenses unless suit is brought within 6 (six) months from:
 - The date of performance by the Company of the service which gives rise to the claim, or
 - The date when the service should have been completed in the event of any alleged non-performance
- Indemnification: Customer shall guarantee, hold harmless and indemnify the Company and its officers, employees, agents or subcontractors against all claims (actual or threatened) by any third party for loss, damage or expenses of whatsoever nature including all legal expenses and related costs and howsoever arising relating to the performance, purported performance or non-performance, of any services.

7. Miscellaneous

7.1. If any one or more provisions of these General Conditions are found to be illegal or unenforceable in any respect, the validity, the legality and enforceability of the remaining provisions shall not in any way be affected or impaired thereby.

7.2. During the course of providing the services and for a period of one year thereafter Customer shall not directly or indirectly entice, encourage or make any offer to Company's employees to leave their employment with the Company.

All transactions are subject to Micro Precision Standard Terms and Conditions <https://www.microprecision.com/terms.php>





Quoted No:	GAL-Q-101024-MY-MEN
Issue Date :	Oct 10, 2024
Valid Until :	Nov 9, 2024

Calibration Quote

7.3. Use of the Company's corporate name or registered marks for advertising purposes is not permitted without the Company's prior written authorization.

8. Governing Law, Jurisdiction and Dispute Resolution

All disputes arising from the provision of services hereunder shall, if:

8.1 Provided by the Company to a Customer both having their offices in the same country, be governed by and construed in accordance with the laws of such country and all disputes shall be submitted jurisdiction of the competent courts of the country

9. Terms Acceptance

9.1 If Buyer has submitted an offer in any form including purchase order, containing Buyer's own terms and conditions then unless Buyer assents to the Terms and Conditions hereof, this is a rejection of Buyer's offer. If the buyer treats the Term and Condition hereof in Buyers acceptance, MPC's failure to object to provisions contained in any order or other communication from Buyer shall not construed as a waiver of Terms and Conditions hereof, nor an acceptance of any such provisions.

If no other calibration method is specified by the customer, manufacturer or military method will be utilized, based on availability.

LEVELS OF CALIBRATION CERTIFICATION OPTIONS:

1. Commercial Calibration Report: Calibration is performed with NIST traceable standards. Full data is reported if instrument is found out of tolerance.
2. Z540 Calibration Report: Calibration is performed with NIST traceable standards in full compliance of ANSI Z540-1. Full data is recorded and shown on the certificate of calibration.
3. 17025 Accredited Calibration Report: Instrumentation is calibrated in accordance with ISO/IEC 17025:2005 and within our scope of accreditation. Certificate of calibration includes full data reporting and uncertainty calculation.

Customer Acknowledgement

Calibration Service Levels

Information on Levels of Certificate calibration can be found at <https://microprecision.com/services/instrument-calibration/>

Calibration Location:

To better serve our customers, Micro Precision may transfers instruments within the Micro Precision Divisions of calibration laboratories. Transfers occur without additional communication to the customer. Interdivisional transfers are deemed to be acknowledged and approved by the customer upon issuance of a Purchase Order in response to this Service Quote. This notice fulfills the sub-contracting notification requirements of ANSI/NCSL Z540-1-1994 clause 14.1 and ISO/IEC 17025:2017 clause 4.5.2.

- Local Division: Micro Precision division at the "Ship To" address listed above will calibrate this instrument.
- Interdivisional Transfer: There are times when the local division may not have the specific capability to perform your calibration. In those cases, your item will be transferred to another division in Micro Precision. This additional interdivision shipping and handling will increase the time it takes to complete your job. If you wish to eliminate this additional time you may ship your item(s) to the calibration location of that division if provided. Addresses for these divisions can be found here: <https://microprecision.com/contact-us/global-locations>
- Approved Vendor: Micro Precision may use Original Equipment Manufacturer(OEM) or approved sub-contractor for repair and/or calibration of equipment. These sub-contractors meet the same rigorous quality requirements as Micro Precision facilities and are regularly verified for compliance by Micro Precision. If, for any reason, you have questions or this is not acceptable, please contact Customer Service Representative.
- On-Site: Calibration will occur at the site listed above in the customer "Ship To" address unless an alternate location is provided when scheduling your On-Site service event.

Decision Rule:

Statement of Pass or Fail Conformance. All measurements and test results guard banded to ensure the probability of false-accept does not exceed 2% in compliance with ANSI/NCSL Z540.3-2006.

Further information of Statement of Pass or Fail conformance can be found here: <https://microprecision.com/quality-program/quality-information/>

For full Calibration Service Terms refer to: <https://microprecision.com/terms-conditions>.

